

We're moving to a new electronic health records system

Starting July 24, 2023, our clinic will move from old systems and paper-based charts to an electronic health records system.



Our focus continues to be providing quality care to you.



If you are visiting the hospital in summer 2023:

- You may experience delays in services while we get used to the new system
- Please arrive early for your appointment to allow extra time for registration
- Thank you for your patience during this time

Some changes you might see:

- Care providers in training to learn the new system
- New devices on the unit, like computers on wheels
- Extra support staff on hand



Expected benefits of the new system:

- Care teams with real-time access to the information they need
- Less time repeating information or undergoing duplicate tests
- Safer medication management process
- Faster access to lab results and medication therapies



For more information, ask your care provider.

Learn more, including information in other languages: bit.ly/CW-CST

The Clinical & Systems Transformation (CST) project will transform health care systems and processes to improve the safety, quality and consistency of patient care across Vancouver Coastal Health, Provincial Health Services Authority and Providence Health Care.

