

## **Collaborative Support** and Assistance

Our service compliments the Indigenous Patient Liaison service. The Indigenous Complex Care team is comprised of a Nurse and Social Worker. The team works with patients and families who have complex needs and will require extra support after leaving the hospital.

The team works together to help plan the process of returning home from hospital and follows up with the plans and progress you have made once you return home. This new service is slowly phasing in on the units and clinics of both BC Women's and Children's Hospitals.

#### **Indigenous Health**

E311– 4500 Oak Street Vancouver, BC V6H 3N1

#### **Office Hours**

Monday—Friday 8:30 AM—4:30 PM No stat coverage



We respectfully acknowledge and thank the Musqueam, Tsleil Waututh, and Squamish First Nations on whose unceded and traditional territories we are privileged to live, learn, teach and practice upon.

# **Indigenous Complex Care**







### **Indigenous Complex Care**

Registered Nurse & Social Worker *How can we help?* 



What is most important to you as you prepare to go

The Indigenous

Patient Liaison will

set up a meeting

with you to meet the Indigenous Complex

Care Team.

Do you want to **meet** the Indigenous Complex Care Team?

You will see the
Indigenous Patient
Liaisons first and we
will decide all together
if the Indigenous
Complex Care Team is
a good fit for your

Cover image: Carved by artist Calvin Hunt, a member of the Kwakwaka'wakw Nation, and it represents a woman warrior

Pamphlet creation & Photo credit: Crystal Harper Administrative assistant with Indigenous Health What barriers and problems that are getting in the way?

The Indigenous
Complex Care
Team will call you
when you get home

The Indigenous
Complex Care Team
can stay involved for
as long as you think
it's helpful.

Would you like support when you come back to BC Women's or BC Children's Hospital?

The Indigenous
Complex Care Team
will visit you in hospital to help you
prepare for return
to home.

Do you have questions

about procedures,

medical care or home

care?

Would you like support connecting with your community resources?

Do you need help to secure financial support in the community?

Would you like advocacy support to get the services and support needed at home?

Referrals to Indigenous Complex Care are made through an Indigenous Patient Liaison

BC Women's Hospital + Health Centre BC Children's Hospital

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