


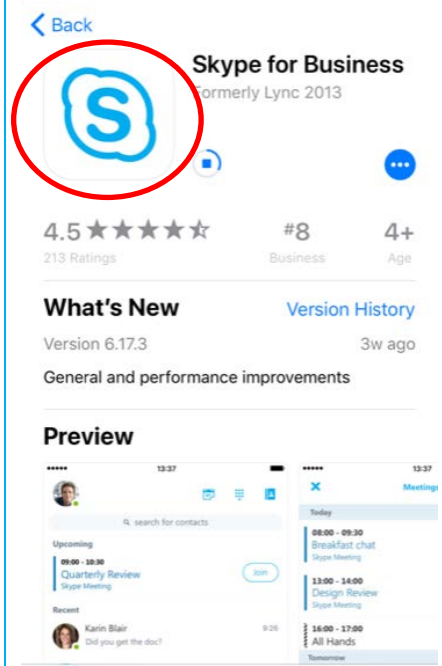
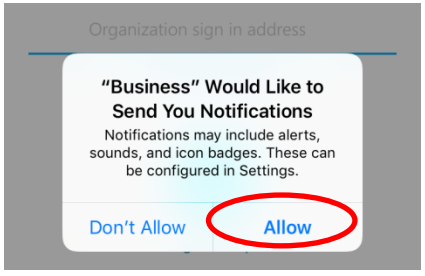
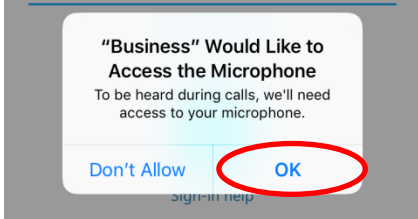
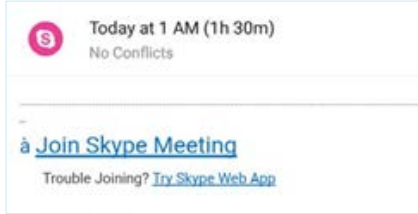
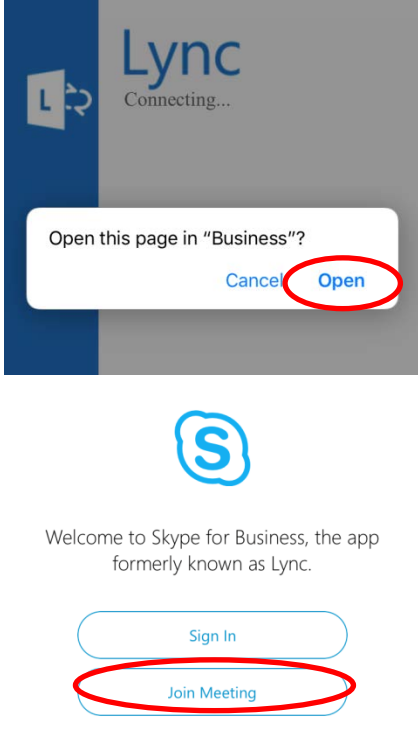

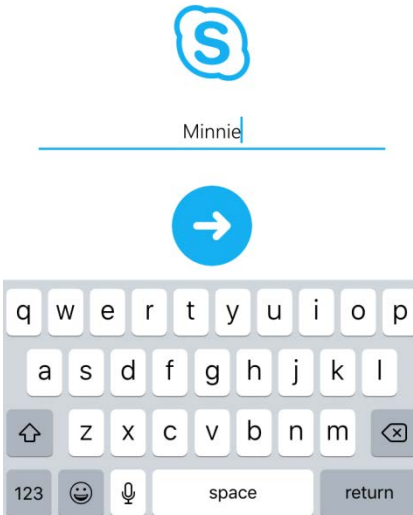
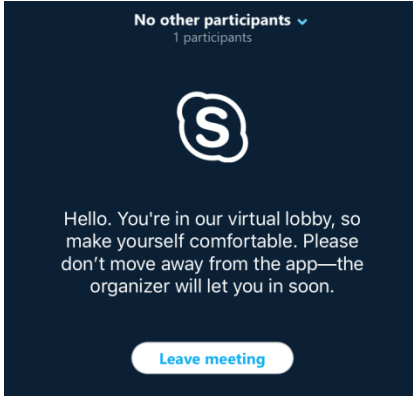
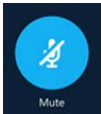

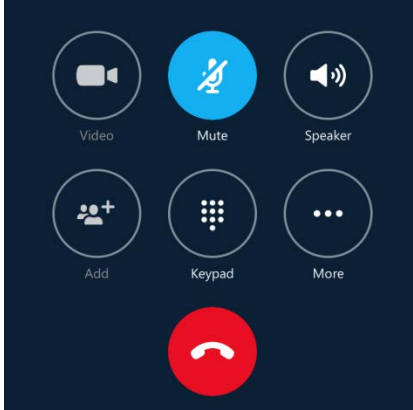


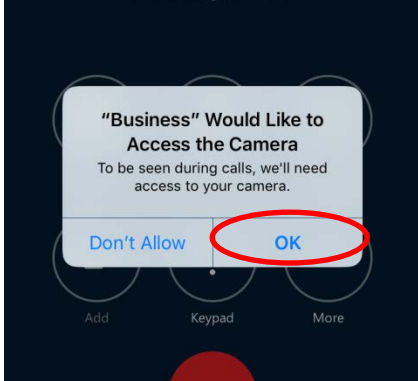
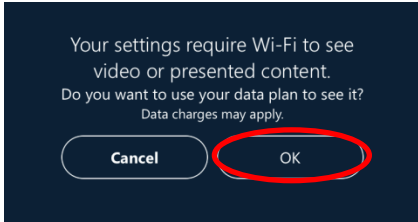
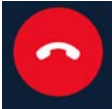
iOS Apple Device Quick Tips Getting Started with Virtual Health Visits

If you choose to use your iOS Apple device such as iPhone or iPad, the following instructions will help you to get started with your first virtual health visit via Skype for Business.

Instruction	Expected Screen
<p>iOS Device readiness:</p> <p>Download the (free) Skype for Business App from App store <i>Requires iOS 9 or above</i></p> <ol style="list-style-type: none"> 1. Open the App store by tapping the icon  2. Type skype for business into the search field 3. Select Skype for Business  <p>**Do not select consumer Skype </p> <ol style="list-style-type: none"> 4. Tap GET to download the App 	
<ol style="list-style-type: none"> 5. Open the App *You may receive the following prompts when you open the app. If not, proceed to the next step "Join the Meeting" <p>Tap through the prompts</p> <ol style="list-style-type: none"> 6. Allow Notifications 7. Don't Allow access to your Contacts 8. OK to enable your microphone for your meetings 	

Instruction	Expected Screen
<p>9. Close the App</p>	
<p>Join the Meeting:</p> <ol style="list-style-type: none"> 1. Open e-mail invitation 2. Tap Join Skype Meeting 	
<p>A browser launches</p> <ol style="list-style-type: none"> 3. Tap Open to open the meeting 4. Tap Join Meeting 	

Instruction	Expected Screen
<p>The name you add will be visible to your provider</p> <p>5. Type your name</p> <p>6. Tap the  icon</p>	
<p>7. Wait in the virtual lobby</p> <p>The provider sees when someone is waiting and will open the meeting for you.</p>	
<p>8. Tap  to unmute</p> <p>9. Tap  to share your video camera</p> <p>10. OK to access the camera</p>	

Instruction	Expected Screen
	
<p>11. Confirm OK</p>	
<p>12. Check if you can hear and see your provider</p> <p>13. Tap  to leave the meeting once complete</p> <p>14. Exit Meeting</p>	