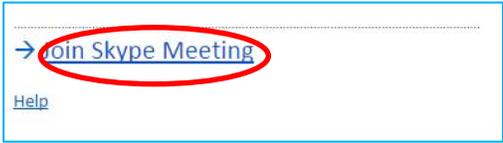
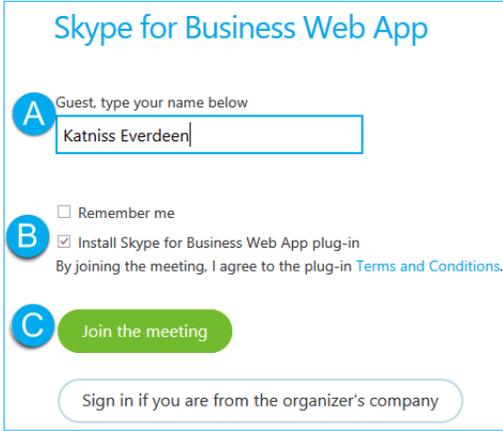
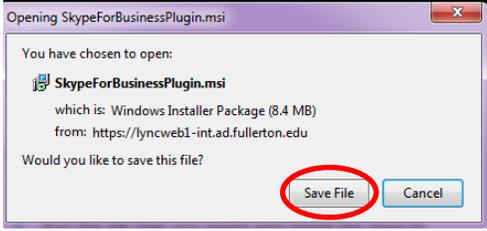
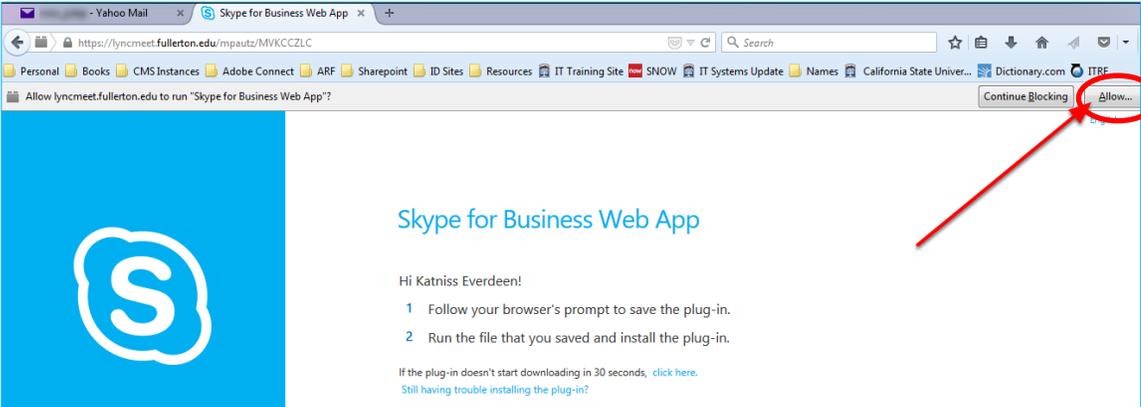
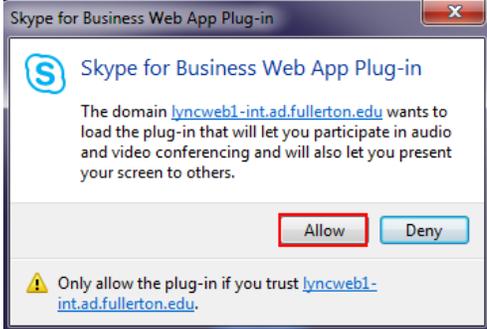




## Windows Device Quick Tips Getting Started with Virtual Health Visits

If you choose to use your windows device such as PC, laptop, windows phone or tablet, the following instructions will help you to get started with your first virtual health visit via Skype for Business. The minimum system requirements are windows 7 with Internet Explorer 11 or Chrome 18.

Instruction	Expected Computer Screen
1. Open the e-mail invitation 2. Click <a href="#">Join Skype Meeting</a>	
3. Click <b>Sign in as a guest to the meeting</b>	
4. Type your name in the <b>Guest</b> field If the <b>Install Skype for Business Web App plug-in</b> is not ticked, tick it now 5. Click <a href="#">Join the meeting</a> Follow the prompts on your computer	

Instruction	Expected Computer Screen
<p>6. Download and run the installation wizard</p> <p><b>**The steps will vary depending on the browser you use.</b></p>	
<p>Depending on your browser you may need to click <b>Allow...</b></p>	
<p>7. Click <b>Allow</b> to allow the <b>Skype for Business Web App Plug-in</b> to work with your microphone, speakers, webcam, and headset (if applicable)</p>	
	

Instruction	Expected Computer Screen
<p>8. <b>Wait</b> in the virtual lobby The provider sees when someone is waiting and will open the meeting for you.</p>	
<p>9. Once admitted you will be able to hear and see the provider 10. Click  to exit the meeting once complete</p>	