

**DIRECTORY OF SERVICES
FOR
HIV POSITIVE WOMEN AND CHILDREN**

**VANCOUVER AND
LOWER MAINLAND**

**JULY 2001
(2ND EDITION)**

R E V I S E D

INTRODUCTION

The “Women and Children HIV Care Group” is a subcommittee of the “Vancouver HIV/AIDS Coordinating Care Committee”.

The “Women and Children HIV Care Group” was formed to work on HIV/AIDS issues relevant to women and children. One of our goals is to improve, coordinate and enhance access and care, for HIV positive women and children.

In supporting that goal the “Women and Children HIV Care Group”, has developed a second edition of the **DIRECTORY OF SERVICES FOR HIV POSITIVE WOMEN AND CHILDREN**. This is a free, easy to use, list of agencies who provide services to HIV positive women and children. We would like to acknowledge the Vancouver/Richmond Health Board for their financial assistance in the development and printing of this directory.

Our intention with this directory is to list services available for HIV positive women and children. As in any situation, we suggest you take the time to first research the service before you access it.

The Directory is not complete at this time but we ask you to assist us with any additions or corrections. This can be done by faxing us at (604) 875-3063 for attention Women and Children HIV Care Group.

Thank you for your interest and participation in collecting a list of services for HIV positive women and children. Please photocopy and distribute this directory as you wish.

Women and Children HIV Care Group Committee Members:

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ABORIGINAL SERVICES

BC Native AIDS Awareness Program

655 West 12th Ave.
Vancouver, BC
V5Z 4R4

Phone: 660-2088
Fax: 775-0808
Web: www.bccdc.org

Keeps statistics re: aboriginal HIV rates throughout the province. Provides education (one-to-one or group) on HIV/AIDS to the aboriginal community, and professional development/education for those working in aboriginal communities/organizations. Division of STD/AIDS Control, BC Centre for Disease Control.

Crabtree Corner (YWCA)

101 East Cordova St.
Vancouver, BC
V6A 1K7

Phone: 689-2802
Fax: 689-5463

Crabtree is an emergency short-term day care and family drop-in centre offering a variety of programs for women and children including education and training in areas of FAS/NAS. The centre also provides advocacy, referral and support. Resource material available.

Healing Our Spirit -- BC First Nations AIDS Society

a) Administration:

415B West Esplanade
North Vancouver, BC
V7M 1A6

Phone: 983-8774
Fax: 983-2667

b) Main office:

2425 Quebec St.
Vancouver, BC
V5T 4L6

Phone: 879-8884
Fax: 879-9926

Mission is to prevent and reduce the spread of HIV infection and to provide care and support to Aboriginal people infected and affected by HIV/AIDS. Services include HIV/AIDS workshops throughout BC and increase community access to educational material and resources. Additional services include Research Development, Community Development, Residential School project, prison outreach, outreach, curriculum development, speakers bureau and train-the-trainer program.

Hey-Way'-Noqu' Healing Circle

206 - 33 East Broadway
 Vancouver, BC
 V5T 1V4

Phone: 874-1831
 Fax: 874-5235

Provides counselling services for aboriginals and Metis with addictions. Individual, family and group counselling, workshops. Groups are specifically designed for women, men, youth and children.

Healing through traditional and cultural methods. Monday - Friday, 8:30 am - 4:30 pm. Funded by the Ministry for Children & Families.

Musqueam Indian Band

6370 Salish Drive
 Vancouver, BC
 V6N 2C6

Phone: 263-3261
 Fax: 263-4212

For First Nations, with priority for youth. Screening and assessment; individual, family, and group counselling; life skills training; referral; access to childcare for clients. Emphasis is on assisting clients to reach independence.

Squamish Nation Alcohol and Drug Program

So-Sah-Latch Health and Family Centre
 Squamish First Nation
 422 West Esplanade
 North Vancouver, BC
 V7M 1A7

Phone: 985-7826
 Fax: 985-3037

For First Nations people. Screening and assessment; brief intervention; individual counselling; referral; access to transportation for clients. Draws from traditional Aboriginal cultural activities, as well as from local services, to meet client needs. Prevention activities include quarterly awareness workshops in the community, and a monthly newsletter.

Vancouver Aboriginal Friendship Centre Society

1607 E. Hastings St.
 Vancouver, BC
 V5L 1S7

Phone: 251-4844 (local 325)
 Fax: 251-1986

Provides information, emotional and physical support to women, men and youth in the Downtown Eastside who are affected by HIV. Services include a walk-in medical clinic, weekly women's discussion group, weekly HIV support group, weekly food bank, drop-in centre, outreach to clients in hotel rooms, advocacy, referrals to related agencies, subsidized housing, transportation to specialist appointments, and the administration of medicine.

Vancouver Native Health Society (HIV Outreach Program)

Clinic: 441 East Hastings Street Admin: Phone: 254-9949 Fax: 254-9948
HIV Outreach Outreach Phone: 254-9937
Vancouver, BC Clinic Phone: 255-9766 Fax: 254-5750
V6A 1P5

Provides information, emotional and physical support to women, men and youth in the Downtown Eastside who are affected by HIV. Services include a walk-in medical clinic, weekly women's discussion group, weekly HIV support group, weekly food bank, drop-in centre, outreach to clients in hotel rooms, advocacy, referrals to related agencies, subsidized housing, transportation to specialist appointments, and the administration of medicine.

HIV/AIDS SERVICE ORGANISATIONS

AIDS Vancouver

c/o Pacific AIDS Resource Centre
1107 Seymour Street
Vancouver, BC
V6B 5S8

Email: av@parc.org
Phone: 893-2229
Fax: 893-2211

Women's Outreach program develops and distributes risk reduction information and resources for women in the Vancouver area. Offers workshops in HIV risk reduction to women's groups and agencies. Educates through counselling, referrals, and workshops to clients and service providers. Other services of AIDS Vancouver include the AIDS Vancouver grocery, care teams that do cleaning and cooking, home & hospital visitation, medical equipment loan, massage & bodywork therapies, and video and book lending through the PARC library.

ASIA - Asian Society for the Intervention of AIDS

201 – 119 West Pender
Vancouver, BC
V6B 1S5

Email: asia@asia.bc.ca
Phone: 669-5567
Fax: 669-7756

Addresses the issues that place segments of East and Southeast Asian communities on the margins -- HIVphobia, homophobia, racism, sexism and other forms of oppression. Focuses on harm and risk reduction; sexual orientation and sexuality education and support; sexual health education, support and promotion; care and advocacy.

BC Persons With AIDS Society (BCPWA)

c/o Pacific AIDS Resource Centre
1107 Seymour Street
Vancouver, BC
V6B 5S8

Email: bcpwa@parc.org
Phone: 681-2212
Fax: 893-2251

A member-driven organization that promotes self-help and self-care by providing services and support to women and men living with HIV and AIDS in order that they can take charge of their lives. Services include peer-driven counselling, the latest information on treatments, advocacy experts to help clients with a multitude of issues, and general support.

Fraser Valley Connection Services

2 – 46010 Princess Ave.

Chilliwack, BC

V2? 2A3

Phone: 795-3757

Fax: 702-4901

Provide HIV/AIDS information and education, support for all affected by HIV infection in Upper Fraser Valley region. Provides one-on-one counselling, peer counselling, buddy system, support groups, referral services, advocacy, condoms, needle exchange, PEER (prevention, education, empowerment, responsibility) mentorship program.

Heart of Richmond AIDS Society

11051 #3 Road.

Richmond, BC

V7A 1X3

Phone: 277-5137

Fax: 277-5131

Support group for women and men living with HIV/AIDS and their families and friends, in the Richmond area. Support group, organized event participation, information/education for the public regarding HIV/AIDS. Newsletter. Monthly dinners, Grocery vouchers for HIV positive people on low income.

Lower Mainland Purpose Society for Youth & Families (Health & Resource Centre)

#204 - 40 Begbie Street

New Westminster, BC

V3M 3L9

Phone: 526-2522

Fax: 526-6546

Provides a variety of programs designed to reduce the transmission of HIV/AIDS, especially within the youth population in New Westminster, Burnaby, Tri-Cities, Maple Ridge and Mission. Programs include outreach, formal and informal education, one-to-one counselling, group facilitation and resource development. Services include information sessions for teens and young adults; workshops and presentations for professionals working with youth who request information on HIV/AIDS; presentations to parent groups interested in learning how to talk to their children about HIV/AIDS; resource information and referral services.

Positive Women's Network

614 – 1033 Davie St.

Vancouver, BC

V6E 1M7

Email: pwn@pwn.bc.ca

Phone: 692-3000

Fax: 684-3126

Supports women living with HIV/AIDS to make their own choices by providing safe access to services and resources. Offers the following services and programs: telephone counselling; one-to-one outreach/advocacy; drop-in centre; hot lunch program; support for family and care providers; educational workshops; childcare and transportation subsidies; newsletter; treatment information; health care provides education, information and referrals; retreats; peer counselling, public education and awareness.

The Street Project

219 Main Street
 Vancouver, BC
 V6A 2S7

Phone: 669-2205
 Fax: 669-0318

Provides HIV/AIDS counselling for street involved women and men in the Downtown Eastside. One-to-one or group counselling available.

Surrey HIV/AIDS Support Network (South Surrey Community Services Society)

10667 - 135A Street
 Surrey, BC
 V3T 4E3

Phone: 589-8678
 Fax: 583-8848

A network of people living with HIV/AIDS. Provides referrals, advocacy, support and education to people who have HIV/AIDS. Support group meets regularly. Street health outreach program at telephone 583-5666.

YouthCO - Youth Community Outreach AIDS Society

#203 - 319 West Pender Street
 Vancouver, BC
 V6B 1T4

Email: information@youthco.org
 Phone: 688-1441
 Fax: 688-4932

A peer driven organization that addresses youth issues concerning HIV/AIDS by acting as a resource and facilitator for educational initiatives and support services throughout the province. Services include the Positive Youth Outreach Program (POP); support and advocacy for HIV+ youth for HIV+ youth; and educational programs, including speakers bureau, workshops, training, resource development, theatre group, videos, cultural exchange.

ADDICTION SERVICES

Service providers or other individuals seeking information on how best to access available substance misuse services may obtain the most current information from the following sources:

- Alcohol and Drug Lower Mainland Referral Services. Phone 660-9382; 1-800-663-1441
- **The Directory of Substance Abuse Services in British Columbia, 2001**
2001 Directory available from the Kaiser Youth Foundation at the end of August, 2001 at 681-1888; e-mail: kyf@1*.ca.
- the addiction section of **The Red Book Directory of Services, 2000.**

Ministry Addiction Services – please note that at time of printing these services are in process of being transferred from Ministry of Children and Family Development to the Ministry of Health Services.

Addiction Services Regional Offices

- Vancouver and Richmond Regional Office
1120 – 1185 W. Georgia St.
Vancouver, BC V6E 4E6
Phone: (604) 660-2433
Fax: (604) 660-4005
- South Fraser Regional Office
101 – 10221 – 153rd St.
Surrey, BC V3R 0L7
Phone: (604) 586-4100
Fax: (604) 586-4151
- Simon Fraser Regional Office
101 – 3705 Willingdon Ave.
Burnaby, BC V5G 3H3
Phone: (604) 660-5362
Fax: (604) 660-5395
- Coast Garibaldi and North Shore Regional Office
PO Box 38
Suite # 202 – 938 Gibsons Way
Gibsons, BC V0N 1V0
Phone: (604) 886-5500
Fax: (604) 886-5514

ADDICTION SERVICES OUTPATIENT TREATMENT

VANCOUVER/RICHMOND REGION – Outpatient Treatment

Downtown East Vancouver Team Addiction Services

594 E. 15th Avenue

Vancouver, BC

V5T 2R5

Phone: 660-0515

Fax: 775-1375

Screening and assessment; brief intervention; individual, family, and group counselling; referral. Holistic, biopsychosocial and client centred. Prevention activities include involvement in community requests for orientation and information, DAW, and consultation with community representatives regarding early identification issues.

Midtown Vancouver Team Addiction Services

1177 West Broadway

Vancouver, BC

V6H 1G3

Phone: 775-2727

Fax: 775-2726

Screening and assessment; brief intervention; individual, family, and group counselling; referral. Services also available in Spanish. Holistic, biopsychosocial, and client-centred. Prevention activities include involvement in community requests for orientation and information, DAW, and consultation with community representatives regarding early identification issues.

North East Team (Joyce Street) Addiction Services

5050 Joyce Street

Vancouver, BC

V5R 4G6

Phone: 775-1822

Fax: 775-0344

Screening and assessment; brief intervention; individual, family, and group counselling; referral; withdrawal management; programs for family and friends of persons with substance misuse problems. Holistic, biopsychosocial, and client-centred. Abstinence is not necessarily the goal of treatment. A variety of modalities are used to meet individual needs. Prevention activities include involvement in community requests for orientation and information, DAW, and consultation with community representatives regarding early identification issues.

North East Team (Victoria Drive) Addiction Services

3455 Victoria Drive

Vancouver, BC

V5N 4M5

Phone: 775-0049

Fax: 660-0647

Screening and assessment; brief intervention; individual, family, and group counselling; referral; programs for family and friends of persons with substance abuse problems. Holistic, biopsychosocial, and client-centred. A variety of treatment modalities are used to meet clients' diverse needs. Prevention activities include involvement in community requests for orientation and information, DAW, and consultation with community representatives regarding early identification issues.

South Vancouver Team Addiction Services

105 – 5550 Fraser Street

Vancouver, BC

V5W 2Z4

Phone: 660-6868

Fax: 775-0875

Screening and assessment; brief intervention; individual, family, and group counselling; referral. Services also available in Punjabi and Mandarin. Holistic and biopsychosocial. Prevention activities include involvement in community requests for orientation and information, DAW, and consultation with community representatives regarding early identification issues.

West End Team Addiction Services

1505 Robson Street

Vancouver, BC

V6G 1C3

Phone: 660-3082

Fax: 660-3084

Screening and assessment; brief intervention; individual, family, and group counselling; referral; programs for family and friends of persons with substance abuse problems. Holistic, biopsychosocial, and client-centred. A variety of treatment modalities are used to meet clients' diverse needs. Prevention activities include involvement in community requests for orientation and information, DAW, and consultation with community representatives regarding early identification issues.

West Side Team Addiction Services3rd Floor – 2110 W. 43rd Avenue

Vancouver, BC

V6M 2E1

Phone: 664-0174

Fax: 664-0193

Screening and assessment; brief intervention; individual, family, and group counselling; referral. Holistic, biopsychosocial, and client-centred. Prevention activities include involvement in community requests for orientation and information, DAW, and consultation with community representatives regarding early identification issues.

DAMS (Drug and Alcohol Meeting Support for Women)

167 West Pender Street

Vancouver, BC

V6B 1S4

Phone: 687-5454

Fax: 688-1799

Provides support and counselling for women in the Downtown Eastside; also addresses issues of HIV/AIDS.

DEYAS Alcohol and Drug Counselling Services – Downtown Eastside Youth Activities Society

233 Main Street

Vancouver, BC

Phone: 685-6561

Fax: 685-7117

Assessment, counselling and referral services for individuals or families residing in the Vancouver Downtown Eastside.

Hey-Way-Noqu Healing Circle for Addictions Society

206-33 E. Broadway

Vancouver, BC

V5T 1V4

Phone: 874-1831

Fax: 874-5235

For First Nations and Metis Nation people. Screening and assessment; individual, family and group counselling; counselling for children and youth during adult group sessions; referral; women's day program; programs for family and friends of persons with substance misuse problems. Holistic and family-oriented. Uses the medicine wheel to help individuals restructure their lifestyles to maximum levels of functioning in a culturally relevant way. Prevention activities include youth groups, workshops in elementary and secondary schools, and culturally-based educational and therapeutic groups specifically and separately designed for men, women, youth, and children.

Musqueam Indian Band

6735 Salish drive

Vancouver, BC

V6N 2C6

Phone: 263-3261

Fax: 269-3316

For First Nations. Screening and assessment; individual, family and group counselling; life skills training; referral. Emphasis is on assisting the client to reach independence from drug and alcohol addiction and to maintain a healthy lifestyle.

Native Court Worker and Counselling Association of BC

50 Powell Street
 Vancouver, BC
 V6A 1E9

Phone: 687-0281
 Fax: 687-5119

For First Nations people, primarily. Screening and assessment; brief intervention; individual, family and group counselling; referral. Works with court workers to assist people in substance abuse matters. Refers to treatment centres, educational institutions, pre-employment and life skills training program, and follow-up and after care treatment. Prevention activities include substance abuse awareness groups.

Nexus Substance Abuse Outreach Program

Boys' and Girls' Clubs of Greater Vancouver
 550 Cambie Street
 Vancouver, BC
 V6B 2N7

Phone: 660-5216
 Fax: 660-1963

For street-involved youth (up to age 24). Assessment; brief intervention; individual, family, and group counselling; referral. Nexus workers go out in the street with street workers from the Uptown Granville and Downtown Eastside areas. Prevention activities include training and educational presentations to community groups and other professionals.

Odyssey II

Boys' and Girls' Clubs of Great Vancouver
 2875 St. George Street
 Vancouver, BC
 V5T 3R8

Phone: 879-8853
 Fax: 879-6133

For youth aged 12 to 24. Screening and assessment; individual, family and group counselling; life skills training; referral. Programs also offered in French. Specifically funded to provide problem gambling services. Clients are empowered to meet their own goals and be responsible to themselves. Prevention activities include panel talks, peer counsellor training, and social recreation programs for high-risk youth.

Richmond Alcohol and Drug Action Team (RADAT)

170-5720 Minoru Boulevard

Richmond, BC

V6X 2A9

Phone: 270-9220

Fax: 270-9245

Screening and assessment; brief intervention; individual, family and group counselling; life skills training; referral; programs for family and friends of persons with gambling and or substance misuse problems. Specifically funded to provide problem gambling services. Client-centred, biopsychosocial model. Implements harm reduction when appropriate. Clients are expected to complete 8-week education series. Does family of origin work. Promotes abstinence and involvement in a 12-step fellowship. Prevention activities include presentations to schools, community groups, and employers when requested.

Substance Abuse Recovery Educational Program

BC Borstal Association

202-2425 Quebec Street

Vancouver, BC

V5T 4L6

Phone: 879-3224

Fax: 874-2034

For persons convicted of impaired driving or other drug-related offences who are serving their sentence in the community under electronic monitoring or by weekend incarceration. Screening and assessment; brief intervention; individual, family and group counselling; life skills training; referral. Offers the Impaired driving Awareness Program. Short-term treatment using a variety of modalities, based on individual needs.

Three Bridges Community Health Centre

Vancouver Richmond Health Board

1292 Hornby Street

Vancouver, BC

V6Z 1W2

Phone: 736-9844

Fax: 844-2223

Screening and assessment; brief intervention; individual, group counselling; referral; withdrawal management (home detox); needle exchange and methadone. Services also offered in Spanish, Polish and French. Harm-reduction model; tailored to meet individual needs. Addresses addiction to pharmaceutical as well as street drugs. Provides information on how to access self-help groups.

Union Gospel Mission Counselling Services

616 E. Cordova Street

Vancouver, BC

V6A 1L9

Phone: 253-3323

Fax: 253-3496

Screening and assessment; brief intervention; individual, family, and group counselling. Program emphasizes relapse prevention, 12-step recovery, and life skills training. The program, oriented

toward a Christian world view, is open to all.

Watari Downtown Eastside-Strathcona

Youth and Family Alcohol and Drug Service

Watari Research Association

301 - 877 E. Hastings Street

Vancouver, BC

V6A 3Y1

Phone: 254-6995

Fax: 254-6985

Screening and assessment; brief intervention; individual, family, and group counselling; life skills training; referral; access to childcare and transportation for clients; programs for family and friends of persons with substance misuse problems. Services also offered in Spanish. Harm reduction approach; works with clients to set goals based on individual needs. Prevention activities include community education and training, addressing the problems related to substance abuse in the Downtown Eastside and Strathcona areas.

SOUTH FRASER REGION – Outpatient Treatment

White Rock/South Surrey Addiction Services

Peace Arch Community Services

882 Maple Street

White Rock, BC

V4B 4M2

Phone: 538-2522

Fax: 538-9473

Screening and assessment; brief intervention; individual, family, and group counselling programs for family and friends of persons with gambling and/or substance misuse problems; dual diagnosis program for professional referrals only in the South Fraser region. Specifically funded to provide problem gambling services. Provides client-centred, solution-focused therapy, at any point along the risk continuum from harm reduction to total abstinence. Works with clients to achieve their goals. Works with schools and the community to plan and facilitate various prevention activities.

Alcohol and Drug Program

Surrey Delta Immigrant Services Society

1107-7330 137th Street

Surrey, BC

V3W 1A3

Phone: 597-0205

Fax: 597-4299

For Indo-Canadian and central South American individuals and families. Serves residents of Surrey and Delta, although service will not be refused to clients living elsewhere. Screening and assessment; individual and group counselling; life skills training; referral. Services also offered in Punjabi, Hindi, Urdu, and Spanish. Holistic, taking into account values and traditions of different ethnocultural communities. Believes immigrant clients have the right to choose the services of a counsellor who shares their cultural and linguistic background. Prevention activities include educational workshops, DAW, parenting programs, and student talks.

Astra Youth Addiction Outreach Counselling Program

Nisha Family and Children's Services Society

202 – 9180 King George Highway

Surrey, BC

V3V 5W1

Phone: 951-4867, 951-4853

Fax: 951-4823

For youth aged 13 to 19. Screening and assessment; brief intervention; individual, family and group counselling; life skills training; referral; access to transportation for clients. Peer leadership training program. Staff are accessible by toll-free pager. Also provides services in Chilliwack, Aggasiz and in Maple Ridge, Coquitlam. Biopsychosocial orientation using the trans-theoretical change model. Counsellors use goal-focused contracting and motivational interviewing to encourage change. Where appropriate, a harm-reduction model is used. Prevention activities include outreach to youth in the community.

Delta Assist Family and Community Services205-11861 88th Avenue

Delta, BC

V4C 3C6

Phone: 591-1185

Fax: 591-3570

5694 12th Avenue

Delta, BC

V4L 1C4

Phone: 943-8610

Fax: 943-9218

Screening and assessment; individual, family and group counselling; referral; access to childcare for clients; programs for family and friends of persons with substance misuse problems. Uses a biopsychosocial approach. Clients are supported in their efforts to explore their needs, potential, strengths, limits, and personal difficulties. By using a combination of educational and psychotherapeutic tools, clients are encouraged to identify issues in their lives and develop a prioritized plan to address those areas. Prevention activities include youth-focused activities; adult-focused activities targeting seniors, women and pregnancy, HIV and AIDS; and participation in DAW and multicultural committees.

Langley Family Services Alcohol and Drug Program5339 207th Street

Langley, BC

V3A 2E6

Phone: 534-7921

Fax: 534-3110

Screening and assessment; referral; brief intervention; individual, family and group counselling; access to childcare for clients. Provides programs for family and friends of persons with substance misuse problems. Uses a biopsychosocial, client-centered approach. Employs motivational interviewing strategies and brief solution-focused strategies to facilitate behaviour change. Strong emphasis on personal responsibility for change, as well as on relapse prevention management and decision-making skills. Provides prevention services in schools, workplaces, and the community at

large.

Next Step

(Options: Services to Communities Society)

100-6846 King George Highway

Surrey, BC

V3W 4Z9

Phone: 596-4321

Fax: 572-7413

For street-involved youth. Outreach; independent living support, including individual counselling. Focuses on community integration, family support, and development of communication, social, and life skills. Assesses the individual's independent living skills.

Surrey Addiction Services

#204 – 13630 – 72nd Avenue

Surrey, BC

V3R 7K1

Phone: 501-8244

Fax: 660-1175

Screening and assessment; individual and family counselling; referral; programs for family and friends of persons with substance misuse problems. Uses an experiential, family systems focus that looks at a client's relationship to all aspects of their lives, such as alcohol, drugs, anger, spouse, and self-as-child. Prevention activities include school presentations covering topics such as the effects of alcoholism on the family, process of dependency, and teens and addiction.

SIMON FRASER REGION – Outpatient Services

Astra Youth Addiction Outreach Counselling Program

Nisha Family and Children's Services Society

202 – 9180 King George Highway

Surrey, BC

V3V 5W1

Phone: 951-4867, 951-4853

Fax: 951-4823

For youth aged 13 to 19. Screening and assessment; brief intervention; individual, family and group counselling; life skills training; referral; access to transportation for clients. Peer leadership training program. Staff are accessible by toll-free pager. Also provides services in Chilliwack, Aggasiz and in Maple Ridge, Coquitlam. Biopsychosocial orientation using the trans-theoretical change model. Counsellors use goal-focused contracting and motivational interviewing to encourage change. Where appropriate, a harm-reduction model is used. Prevention activities include outreach to youth in the community.

Burnaby Addiction Services

Family Services of Greater Vancouver

285 – 9600 Cameron Street

Burnaby, BC

V3J 7N3

Phone: 421-2228

Fax: 421-2291

For North Burnaby residents. Non-medical withdrawal management; screening and assessment; brief intervention; individual, family and group counselling; referral; access to childcare for clients; programs for family and friends of persons with gambling and/or substance misuse problems. Specifically funded to provide problem gambling services. Problem gambling services also available in Mandarin and Cantonese. Holistic, client-focused approach that incorporates goal-setting, skill-building, and utilization of the therapeutic relationship. Works on a harm-reduction model as well. Consultant to pregnancy outreach program.

Community Services Centre – Burnaby North

102 – 4430 Halifax Street

Burnaby, BC

V5C 5R4

Phone: 660-0602

Fax: 660-0605

Screening and assessment; referral; individual, family, and group counselling; programs for family and friends of persons with substance misuse problems. Holistic, incorporating goal setting, skill building, and utilization of the therapeutic relationship.

Community Services Centre – Burnaby Southeast

101 – 7645 Kingsway

Burnaby, BC

V3N 3C7

Phone: 660-9494

Fax: 775-3142

Screening and assessment; referral; brief intervention; individual, family, and group counselling; programs for family and friends of persons with substance misuse problems. Holistic and client-centered, using a range of treatment models. Encourages involvement in self-help groups. Prevention activities include community presentations and consultation, and involvement in DAW.

Community Services Centre – Burnaby Southwest

240 – 4680 Kingsway

Burnaby, BC

V5H 4L9

Phone: 660-5900

Fax: 775-0840

Screening and assessment; referral; individual, family, and group counselling; programs for family and friends of persons with substance misuse problems. Biopsychosocial.

Maple Ridge Alcohol and Drug Counselling Services

Alouette Substance Abuse Programs Society

22477 Lougheed Highway

Maple Ridge, BC

V2X 2T8

Phone: 467-5179

Fax: 467-8592

Screening and assessment; individual, family and group counselling; brief intervention; referral; access to childcare funding for clients; programs for family and friends of persons with substance misuse problems. Client-centred, holistic approach, using both solution-focused and insight-oriented therapies. Prevention activities include outreach to local schools, with support to the career and personal planning curriculum, and community development initiatives.

Odyssey I Substance Misuse Services

Boys' and Girls' Clubs of Greater Vancouver

518 Howard Avenue

Burnaby, BC

V5B 3R1

Phone: 299-6377

Fax: 299-4984

For youth (12 to 20 years) and their families. Screening and assessment; individual, family and group counselling; referral; brief intervention; programs for family and friends of persons with substance misuse problems. Operates within a functional model of substance abuse. Program uses professional counsellors and peer support to help participants determine their own goals and strategies within the context of a holistic approach. Prevention activities include training allied professionals, school presentations focusing on decision-making, parent education, and peer counselling.

Perspectives Addictions Services

Fraserside Community Services Society

314 Sixth Street

New Westminster, BC

V3L 3A6

Phone: 522-3722

Fax: 522-4031

Screening and assessment; referral; brief intervention; individual, family and group counselling; life skills training; and programs for family and friends of persons with gambling and or substance misuse problems. Also provides fee-for-service diagnostic assessments, treatment planning, and EAP counselling. Specifically funded to provide problem gambling services. Interdisciplinary and holistic approach, with access to cross-referrals between Fraserside's various counselling services. Prevention activities include an education series, community presentations workshops, community liaison, and private diagnostic consultations.

SHARE Family and Community Services Society

110-3200 Westwood Street

Port Coquitlam, BC

V3C 6C7

Phone: 464-3165 (all intake)

Fax: 464-3479

For adults and youth. Screening and assessment; brief intervention; individual, family and group counselling; referral; programs for family and friends of persons with substance misuse problems. Most services are offered at both the Westwood (Port Coquitlam) and King Edward (Coquitlam) sites. Arrangements can be made for language interpreters. Philosophy is harm reduction, tailoring treatment to the needs and goals of the client and respecting their cultural and social history and the effects of oppression. Services emphasize client abilities rather than client problems, and encourage the client to identify resources within family, community, and self. Adults can initiate program by dropping in any Wednesday for a 6 pm orientation. Youth can be referred or self-refer by contacting the intake worker by phone. Prevention activities are carried out by school-based prevention workers in School District 43.

COAST GARIBALDI AND NORTH SHORE REGION – Outpatient Services**Seaview Alcohol and Drug Services Society**990 – 22nd Street

West Vancouver, BC

V7V 4C2

Phone: 926-9260

Fax: 926-7513

For youth and adults. Screening and assessment; individual, family and group counselling; referral; programs for family and friends of persons with substance misuse problems. Services also offered in Greek. Specifically funded to provide problem gambling services. Individualized and ongoing assessment. Clients are assessed on life problems as well as substance abuse. Seniors outreach program (STRIVE) includes education, support, liaison, and individual and group work. Prevention activities include educational seminars, a school-based prevention program, and workshops.

Squamish National Alcohol and Drug Program

So-Sah-Latch health and Family Centre

Squamish First Nation

422 West Esplanade

North Vancouver, BC

V7M 1A7

Phone: 985-7826

Fax: 985-3037

For First Nations people. Screening and assessment; brief intervention; individual counselling; referral; access to transportation for clients. Draws from traditional Aboriginal cultural activities, as well as from local services, to meet client needs. Prevention activities include quarterly awareness workshops in the community, and a monthly newsletter.

West Coast Alternatives Society

117-3721 Delbrook Avenue

North Vancouver, BC

V7N 3Z4

Phone: 984-0255

Fax: 984-0799

Assessment; counselling and referral services for adults, youth, children of clients' group counselling; programs for family and friends of persons with gambling and or substance misuse problems; educational program. Comprehensive, client-centred model of treatment to help clients understand their addiction and choose more self-caring behaviours. Prevention activities include COA group, family therapy for at-risk children, art therapy, play therapy, training programs for groups and agencies, and youth intervention.

ADDICTION SERVICES WITHDRAWAL MANAGEMENT (DETOXIFICATION)**VANCOUVER/RICHMOND REGION – Withdrawal Management****DEYAS Youth Detox Program**

Downtown Eastside Youth Activities Society (DEYAS)

Watari Research Association

432 E. Hastings Street

Vancouver, BC

V6A 1P7

Phone: 251-7615

Fax: 254-9923

For street youth under 21 years, with priority given to those under 19. Non-medical withdrawal management; screening and assessment; brief intervention; individual counselling; referral; access to transportation for clients. Non-Institutional residential detox offered by trained community caregivers. Flexible and individualized care plan, recognizing existing relationships and peer supports and services in the youth's life. Offers choices in services and aftercare support. Prevention activities include a baseball team, breakfast program, and peer support training.

Family Services Youth Detox Program

202 – 1193 Kingsway

Vancouver, BC

V5V 3C9

Phone: 872-4349

Fax: 872-4316

For street-involved youth 13 to 21 years of age. Withdrawal management (social detox); screening and assessment; brief interventions; individual counselling pre- and post-detox stabilization and support; life skills training; referral; access to transportation for clients. Services are also offered in Spanish. Flexible program that provides as comfortable and safe a detox environment as possible. Uses a range of effective non-medical alternatives for treating different symptoms of withdrawal.

Richmond Home Detox Program

Richmond Alcohol and Drug Action Team (RADAT)

170 – 5720 Minoru Boulevard

Richmond, BC

V6X 2A9

Phone: 270-9220

Fax: 270-9245

Screening and assessment; withdrawal management; referral. Provides in-home detox supervision with a nurse and caseworker. Sessional use of a physician.

Seniors Well Aware Program (SWAP)3rd Floor – 411 Dunsmuir Street

Vancouver, BC

V6B 1X4

Phone: 687-7927

Fax: 669-8294

For seniors 55 and over living in the community or in care facilities. In home withdrawal management (referral to inpatient detox); screening and assessment; brief intervention; referral. Individualized program providing assessment and treatment, to control the symptoms of withdrawal through professional support in the privacy of one's home.

Vancouver Detoxification Centre

Vancouver/Richmond Health Board

377 E. 2nd Avenue

Vancouver, BC

V5T 1B9

Phone: 660-6656

Fax: 658-1260

For adults over 19. Medical withdrawal management; screening and assessment; individual counselling; referral. Interdisciplinary team uses medical and non-medical ways of relieving symptoms of withdrawal.

Youth Detox Program

Pacific Legal Education Association (PLEA)

3894 Commercial Street

Vancouver, BC

V5N 4G2

Phone: 891-1082 (pager)

Fax: 871-0408

For youth 21 years of age or under. Withdrawal management (non-medical, home detox); screening and assessment; brief intervention; referral; counselling; life skills training; access to transportation for clients. Placement in a community home with 24-hour supervision. Client focused, biopsychosocial and harm-reduction models.

SIMON FRASER – Withdrawal Management

Maple Cottage Detoxification Centre

Ministry for Children and Families (MCF)

9 E. Columbia street

New Westminster, BC

V3L 3V5

Phone: 660-9787

Fax: 660-9690

For youth aged 14 and up, and adults. Withdrawal management; screening and assessment; individual and group counselling; referral; medical and nursing care; preparation for rehabilitative programs; crisis and supportive counselling. Safe, supportive environment. Clients must be capable of self-care and have no evidence of an acute medical or psychiatric disorder.

Seniors Well Aware Program (SWAP)

Burnaby/New Westminster

306-321 Sixth Street

New Westminster, BC

V3L 3A7

Phone: 524-8994

Fax: 524-8781

For seniors 55 and over living in the community or in care facilities. Withdrawal management (access to inpatient detox); screening and assessment; brief intervention; referral. Individualized program providing assessment and treatment to control the symptoms of withdrawal through professional support in the privacy of one's home.

COAST GARIBALDI AND NORTH SHORE REGION – Withdrawal Management

North Shore Community Withdrawal Management Group

Seaview Alcohol and Drug Services Society

208-1760 Marine Drive

West Vancouver, BC

V7V 1J4

Phone: 984-3737

Fax: 926-7513

Medical assessment; withdrawal management; referral. Offers youth and adults a safe and effective alternative to residential detox. Provides in-home detox supervision with a nurse, caseworker, and physician as needed.

ADDICTION SERVICES DAY TREATMENT

VANCOUVER/RICHMOND REGION – Day Treatment

Aurora Centre

BC Women's Hospital and Health Centre
5th floor - 4500 Oak Street
Vancouver, BC
V6H 3N1

Email: aurora@cw.bc.ca
Phone: 875-2032
Fax: 875-2039

Provides a 25-bed residential treatment program and 10 capacity day treatment program, for chemically-dependent women, including HIV+ women. The residential program is 6 weeks long, with a daily fee of \$36 (subsidies and other funding assistance is available). Day treatment program is free. Also offer information on HIV to women in treatment for addictions -- on the relationship of risk of HIV and drug use, on safe sex practices, and on HIV resources.

Day Treatment Program – Family Services of Greater Vancouver

Family Services of Greater Vancouver
202 – 1193 Kingsway
Vancouver, BC
V5V 3C9

Phone: 875-9575
Fax: 874-9898

Referral; group counselling; life skills training; access to childcare for clients. Wheelchair parking; bathrooms are not adapted. The regular day program uses group therapy, physical exercise, journal writing, and art therapy; addressees assertiveness, communication skills, goal setting, and values clarification. Self-help group for graduates.

Recovery Through Creativity Program

Family Services of Greater Vancouver
202 – 1193 Kingsway
Vancouver, BC
V5V 3C9

Phone: 875-9575
Fax: 874-9898

Group counselling; life skills training; referral; access to childcare for clients. Wheelchair parking; bathrooms are not adapted. Recognizing that some people benefit more from a treatment approach not centred on talking, this program addresses their misuse of alcohol and drugs using nonverbal creativity. The exploration of personal issues through art is assisted by facilitators, but not interpreted by others.

Watari Youth Treatment Program

Watari Research Association (Head Office)

301 – 877 E. Hastings Street

Vancouver, BC

V6A 3Y1

Phone: 254-6995

Fax: 254-6985

For street-involved youth 13 to 21 years of age. Screening and assessment; brief intervention; individual and group counselling; referral; life skills training; assistance with finding housing and education or training; advocacy for special needs. Individualized treatment with an emphasis on harm reduction. Focus is to support youth in making a transition from the “street” to a more self-directed, life-affirming lifestyle. Assistance given with finding housing, education or training, and advocacy for special needs. Activities include art therapy, recreational outings, and life skills and wellness training.

Women’s DEW Program

Family Services of Greater Vancouver

202 – 1193 Kingsway

Vancouver, BC

V5V 3C9

Phone: 875-9575

Fax: 874-9898

For women 16 years of age and over. Screening and assessment; group counselling; life skills training; referral; access to childcare for clients. Accepts women who are stabilized on the methadone program. Wheelchair parking; bathrooms are not adapted. Designed specifically to support women in addressing the original issues that led them to alcohol and drug use and to empower women to develop more effective coping skills. Recognizes that women are experts on their own experiences. Sensitive to women’s social situations and cultural needs.

SOUTH FRASER REGION – Day Treatment**TEAM Program**

(Transitional Education for Adult Motivation)

Jackson-Murray Consultants Inc.

10445 East Whalley Ring Road

Surrey, BC

V3T 5B1

Email: jmci@bc.sympatico.ca

Phone: 589-7080

Fax: 589-4876

For adults 19 and over. Screening and assessment; group counselling; access to childcare and transportation for eligible clients. Program delivered in various communities in the Upper Fraser, South Fraser, and Simon Fraser MCF regions. Biopsychosocial model using a cognitive-behavioural and motivational approach. Emphasis is on the process of recovery in all affected life areas. Sessions build on the strengths and self-determination of each person, increasing motivation for change through personal awareness and growth.

Women's Empowerment for Learning and Living (WELL)

Jackson-Murray Consultants Inc.

10445 East Whalley Ring Road

Surrey, BC

V3T 5B1

Phone: 589-7080

Fax: 589-4876

For women 19 and over. Group counselling; referral; access to childcare and transportation for clients. Program delivered in various communities in the Upper Fraser, South Fraser, and Simon Fraser MCF regions. Provides a feminist, holistic, biopsychosocial approach to skill development, enhancing personal efficacy. Available as a day or evening program.

SIMON FRASER – Day Treatment**Women's Empowerment for Learning and Living (WELL)**

Jackson-Murray Consultants Inc.

10445 East Whalley Ring Road

Surrey, BC

V3T 5B1

Phone: 589-7080

Fax: 589-4876

For women 19 and over. Group counselling; referral; access to childcare and transportation for clients. Program delivered in various communities in the Upper Fraser, South Fraser, and Simon Fraser MCF regions. Provides a feminist, holistic, biopsychosocial approach to skill development, enhancing personal efficacy. Available as a day or evening program.

ADDICTION SERVICES RESIDENTIAL TREATMENT**VANCOUVER/RICHMOND REGION – Residential Treatment****Aurora Centre**

BC Women's Hospital and Health Centre

5th floor - 4500 Oak Street

Vancouver, BC

V6H 3N1

Email: aurora@cw.bc.ca

Phone: 875-2032

Fax: 875-2039

Provides a 25-bed residential treatment program and 10 capacity day treatment program, for chemically-dependent women, including HIV+ women. The residential program is 6 weeks long, with a daily fee of \$36 (subsidies and other funding assistance is available). Day treatment program is free. Also offer information on HIV to women in treatment for addictions -- on the relationship of risk of HIV and drug use, on safe sex practices, and on HIV resources.

Pacifica Treatment Centre

1755 E. 11th Avenue
 Vancouver, BC
 V5N 1Y9

Phone: 872-5517
 Fax: 872-3554

Alcohol and drug treatment centre for adults. Screening and assessment; family and group counselling; referral. Focuses on personal growth and change.

Peak House

Pacific Youth and Family Services Society
 Vancouver, BC

Phone: 253-3381
 Fax: 253-3581

For adolescents. Individual, family, and group counselling; life skills training. Respects and utilizes the client's own way of resisting substance misuse and dealing with other problems. Offers a balanced program of education, recreation, and physical fitness.

SOUTH FRASER REGION – Residential Treatment**Campbell Valley Women's Centre**

460 216th Street
 Langley, BC
 V2Z 1R5

Phone: 514-8849
 Fax: 514-8897

For female youth. Screening and assessment; referral; brief intervention; individual, family and group counselling; life skills training; programs for family and friends of persons with substance misuse problems; self-help groups (AA and NA). Intensive therapy.

ADDICTION SERVICES SUPPORTIVE RECOVERY SERVICES**VANCOUVER/RICHMOND REGION – Supportive Recovery Services****Homestead (Salvation Army)**

975 West 57th Avenue
 Vancouver, BC
 V6P 3Z9

Phone: 266-9696
 Fax: 266-7401

For women. Can accommodate those with physical and visual disabilities. Screening and assessment; individual and group counselling; life skills training; referral; access to transportation for clients. Based on the 12-step model, with a biopsychosocial emphasis. Prevention activities include FAS education and relapse prevention classes.

New Dawn Recovery House (Chrysalis Society)

720 King Edward Avenue

Vancouver, BC

V5V 2E2

Phone: 325-0576

Fax: 325-0563

Residential recovery home for substance dependent women, following detoxification. Provide 16 step model. Women must be willing to attend AA and/or NA meetings, and seek counselling with outside agencies or professionals for additional assistance in dealing with other major concerns in their lives. Funding for those eligible may be obtained through the Ministry for Children and Families.

Triage Emergency Services and Care Society

707 Powell Street

Vancouver, BC

V6A 4C5

Phone: 254-3700

Fax: 254-3747

Screening and assessment; drug and alcohol outreach worker assists with referral process. Provides emergency beds for men and women with drug and or alcohol problems and or psychiatric disabilities who have been referred by the Ministry for Children and Families.

Turning Point, Vancouver

Western Steps to Recovery Society

455 W. 13th Avenue

Vancouver, BC

V5Y 1W4

Phone: 875-1710/874-1466

Fax: 874-5752

For adults. Screening and assessment; life skills training; referral. Promotes personal initiative within a cooperative context. Encourages clients to attend 12-step meetings.

Youth Supportive Recovery Program

Pacific Legal Education Association (PLEA)

3894 Commercial Drive

Vancouver, BC

V5N 4G2

Phone: 871-0450

Fax: 871-0408

For youth aged 21 and under. Housing; facilitates access to treatment services. Homes in which languages other than English are spoken can be requested. Transitional housing that provides a safe environment where youth can live while accessing alcohol and drug counselling and other services. Treatment received during the stay comes from outside community services, such as alcohol and drug counselling from Addiction Services. Referrals from an alcohol and drug counsellor.

SIMON FRASER REGION – Supportive Recovery Services

Astra Youth Addiction Outreach Counselling Program

Nisha Family and Children's Services Society

Pacific legal Education Association (PLEA)

202 – 9180 King George Highway

Surrey, BC

V3V 5W1

Phone: 951-4867

Fax: 951-4823

For youth aged 13 to 19. Screening and assessment; brief intervention; individual, family and group counselling; referral; life skills training; access to transportation for clients. Peer leadership training program. Staff are accessible by toll-free pager and provide services in the Simon Fraser MCF region. Provides community-based support with a host family for youth who need a transitional home in order to continue with treatment. Prevention activities include outreach to youth in the community.

Charlford House Society for Women

6845 Kitchener Street

Burnaby, BC

V5B 2J8

Phone: 420-4626

Fax: 420-4629

For women. Individual and group counselling; life skills training; referral; access to childcare for clients; access to transportation for clients; AA and NA groups. Based on mutual support, positive peer pressure, and a strong commitment to recovery. Uses 12 steps; daily group meetings; individual counselling; guest speakers, lectures and videos.

Westminster House

228 Seventh Street

New Westminster, BC

V3M 3K3

Phone: 524-5633

Fax: 524-4634

Nine bed licensed supportive recovery home for adult women recovering from chemical dependency. A holistic approach is used and based on 12 step model of addiction. 24 hour staffing 7 days a week. Funded by Ministry of Children and Families and the Julien House Society.

ADDICTION SERVICES NEEDLE EXCHANGE PROGRAMS

VANCOUVER/RICHMOND REGION – Needle Exchange Programs

Needle Exchange Program

Downtown Eastside Youth Activities Society (DEYAS)

221 Main Street

Vancouver, BC

V6A 2S7

Phone: 685-6561

Fax: 685-7117

For intravenous drug users, sex trade workers, and street-involved youth and adults. Needle exchange (on-site); referral; testing and counselling for STDs, pregnancy, hepatitis, and HIV AIDS; general health services. Harm reduction.

SOUTH FRASER REGION – Needle Exchange Programs

Street Health Outreach Program

10667 135A Street

Surrey, BC

V3T 4E3

Phone: 589-8678

583-5666 (clinic)

Fax: 583-8848

For injection drug users, sex trade workers, and street-involved youth and adults. Needle exchange (on-site); referral; testing and counseling for STDs, pregnancy, hepatitis, and HIV/AIDS; general health services.

SIMON FRASER REGION – Needle Exchange Programs

New Westminister Needle Exchange

New Westminister Public Health Services

537 Carnarvon Street

New Westminister, BC

V3L 1C2

Phone: 777-6740

Fax: 525-0878

For intravenous drug users. Needle exchange; brief intervention; referral. Prevention activities include providing informational pamphlets.

ADDICTION SERVICES DUAL DIAGNOSIS PROGRAMS

VANCOUVER/RICHMOND REGION – Dual Diagnosis Programs

Adolescent Dual Diagnosis Program

Greater Vancouver Mental Health Service
300-2250 Commercial Drive
Vancouver, BC
V5N 5P9

Phone: 251-2264
Fax: 253-4280

For youth with a mental health concern and a substance misuse problem. Assessment; individual and family counselling.

Dual Diagnosis Program

Greater Vancouver Mental Health Service
1 - 520 Powell Street
Vancouver, BC
V6A 1G9

Phone: 255-9843
Fax: 251-4579

Provides services to people with both mental illness and substance abuse problems. Assessment, consultation, day treatment services, training, referrals to treatment programs, limited individual treatment. Services for youth and seniors provided in alternate locations - call for more information.

Pre-Recovery Empowerment Program (PREP)

Vancouver Native Health Society
524 Powell Street
Vancouver, BC
V6A 1G9

Phone: 254-9060
Fax: 254-9948

For anyone 19 or older who has a mental emotional disorder as well as a substance misuse or gambling problem. Individual counselling; life skills training; some access to transportation for clients; referral. Pre-recovery life skills program designed to assist individuals to foster personal growth, raise self-esteem, enhance basic daily living skills, increase personal reliability and accountability, and encourage harm reduction. Holistic approach using a variety of methods to address the four aspects of the medicine wheel (physical, mental, emotional, and spiritual). Although participants might be still using substances, they must arrive each day clean and sober.

SOUTH FRASER REGION – Dual Diagnosis Programs**Dual Disorders Program – White Rock/South Surrey**

Addiction Services – White Rock South Surrey

Peace Arch Community Services

882 Maple Street

White Rock, BC

V4B 4M2

Phone: 538-7733

Fax: 538-9473

Screening and assessment; referral; individual, family and group counselling; programs for family and friends of persons with gambling and/or substance misuse problems; dual diagnosis program for professional referrals only in the South Fraser region. Specifically funded to provide problem gambling services. Harm reduction.

CHILDREN'S SERVICES

BC's Children's Hospital - Dental Department

1B40 - 4480 Oak Street
Vancouver, BC
V6H 3V4

Phone: 875-2114
Fax: 875-2812

Provides comprehensive oral health care to patients of BC's Children's Hospital, including specialized referrals, Provides comprehensive dentistry and oral/maxillofacial surgery. Also provides emergency oral health care services to patients involved in trauma of the head and neck. Office hours are 8 am to 4 pm Monday to Friday. Clinic hours are 8:30 am to 4 pm Monday to Friday. Not a walk-in clinic: patients must be referred.

Canuck Place – Children's Hospice

1690 Matthews Avenue
Vancouver, BC
V6J 2T2

Phone: 731-4847
Fax: 739-4376

Offers specialized palliative care to BC children and their families. The care serves to enhance quality of life for both child and family when the child has a progressive life limiting illness and includes respite, transition and end-of-life care. It is comprehensive, family-centered and offered throughout the progression of the child's illness and until the family no longer need Canuck Place's services.

Child Development and Rehabilitation Program

Sunny Hill Health Centre for Children

Children's and Women's Health Centre of British Columbia
3644 Slocan Street
Vancouver, BC
V5M 3E8

Phone: 453-8300
Fax: 453-8301

Rehabilitation and assessment centre to complement community services. Provides specialized expertise and consultation to children (Birth to 19 years) with complex disabilities. Provides inpatient, outpatient and outreach services. Physician referral required.

Crabtree Corner (YWCA)

101 East Cordova Street
 Vancouver, BC
 V6A 1K7

Phone: 689-2808
 Fax: 689-5463

Emergency and short-term child care centre, for children 6 weeks to 6 years old, serving the Downtown Eastside. Hours of care: Monday - Friday, 9 am. - 3:30 pm. Spaces are reserved on a weekly basis by calling the centre. Mothers on income assistance are entitled to day care subsidy.

Crabtree Corner Community side. We have a variety of programs including; fetal alcohol syndrome group; community kitchens; CAPC program; single mom's group on Fridays; Saturday family drop-in; breakfast drop-in, available for day care parents, group members and volunteers, daily 8:45-9:45 am; afternoon drop-in, Mon, Tues, Thurs & Friday 2:00-4:00 pm, Wed, 10:30-1:30 except for cheque issue day in the afternoon. Afternoon drop-in for women and children only.

Healthy Beginnings

Vancouver/Richmond Health Board

Phone: 736-2033

Free service to all parents with new babies when discharged from hospital. Seven day per week service. Resource information available.

Infant Development Program of BC

1765 Osoyoos Crescent
 Vancouver, BC
 V6T 1X7

Phone: 822-4014
 Fax: 822-9556
 email: infantdv@interchange.ubc.ca

Infant development program provides home visits and group experiences for families with children from birth to 3 years of age at risk for, or living with, a developmental challenge.

Oak Tree Clinic (The Women & Family HIV Centre)

Children's and Women's Health Centre of British Columbia
 4500 Oak Street
 Vancouver, BC
 V6H 3N1

Phone: 875-2212
 Fax: 875-3063

Provides consultative HIV care to infected women, children, youth, and their families through a multidisciplinary team of specialized health care professionals. Physician, agency, or self referral. By appointment.

COMMUNITY-BASED SUPPORT SERVICES

Adolescent Services Unit

550 Cambie Street

Vancouver, BC

V6B 2N7

Phone: 660-9376

Fax: 660-3856

Services for street youth. Provides residential programs, independent living programs, counselling, repatriation, and emergency food and shelter. Mental health counsellor and alcohol and drug counsellors on site. Also provides referrals for counselling, treatment, and income assistance

AIDS & Disability Action Project (ADAP)

#204 - 456 West Broadway

Vancouver, BC

V5Y 1R3

Phone: 875-0188

Fax: 875-9227

Produces and distributes a variety of educational materials in different formats for people with disabilities. Maintains a resource centre to provide sexual health, HIV/AIDS prevention and policy development materials to people with disabilities and their support networks. Promote policy development and joint advocacy strategies between the HIV/AIDS and disability communities throughout British Columbia through our resource centre and workshops.

Crabtree Corner (YWCA)

101 East Cordova St.

Vancouver, BC

V6A 1K7

Phone: 689-2808

Fax: 689-5463

Emergency short-term licensed childcare centre. Provides supportive services for women and children living in the Downtown Eastside/Strathcona/Grandview-Woodlands neighbourhood. Services include: single mothers program, women's food bank, breakfast/lunch program M-F, Saturday family support group, employment counselling, outreach and advocacy, FAS/NAS services.

Downtown Eastside Women's Centre

302 Columbia Street

Vancouver, BC

V6A 3Z8

Phone: 681-8480

Fax: 681-8470

AIDS Vancouver outreach worker on site Tuesday to Friday afternoons. Provide information and counselling/referrals. Physician and nurse come once a week to see women in need of medical attention. Staff attend community HIV-related meetings. Drop-in centre offers free clothing, showers, laundry and lunch.

Dr. Peter Centre

2nd floor - 1056 Comox Street
 Vancouver, BC
 V6E 4A7

Phone: 608-1874
 Fax: 608-4259

Day program assisting adults with HIV/AIDS to achieve and maintain an optimal level of health while living in the community. Focus is fostering participants' ability to manage their own care. Programs and services include: breakfast, lunch, snacks; nursing care, counselling, health and leisure education, socialization, complementary therapies - healing touch, massage, aroma therapy, relaxation. Respite support for partners, family and friends. Eligible participants are HIV/AIDS individuals whose multiple health and social circumstances put them at increased risk of deteriorating personal health and require more extensive health care services.

Friends for Life (Diamond Centre for Living)

1459 Barclay Street
 Vancouver, BC
 V6G 1J6

Phone: 682-5992
 Fax: 682-3592

Friends for Life offers support to people living with life-threatening illnesses, their families and caregivers. Our health and wellness programs are designed to complement primary medical care in treating the mind, body and soul. Among the programs available to our members at the Centre are support groups, one-on-one counselling, a resource library, workshops on a wide variety of topics, massage therapies, yoga, meditation, art therapies, social support and meals. Open 7 days/week, 76 hours/week, and 350 days/year, and also provide in-home care for individuals who are in the more debilitating stages of illness and cannot come to our Centre.

PACE (Prostitution Alternatives Counselling and Education) Society

1014 Robson Street (mailing address)
 Vancouver, BC
 V6E 1A7

Phone: 872-7651 (1-888-877-8751)
 Cell: 786-5437
 Fax: 872-7508

Provides crisis intervention, counselling, community support, advocacy, education/awareness re: STD/HIV/AIDS for individuals engaged in or at risk of entering prostitution. Full-time outreach (condoms, etc.) and advocacy workers, one-to-one support for individuals leaving prostitution.

The Centre

1170 Bute Street
Vancouver, BC
V6E 1Z6

Pride line: 1-800-566-1170
Phone: 684-6869
Admin: 684-5307
Fax: 684-5309
Email: glcentre@axionet.com

Community centre serving and supporting Lesbian, Gay, Transgendered and Bi-sexual people and their allies. Volunteer organization engaged in a comprehensive variety of activities including social, health, community service and educational concerns. Professional and peer counselling are available through the pride line from 7-10 pm Mon. to Fri. Free counselling, legal clinic and groups. Bute Street Clinic with nurse on site 12:00 to 6:30 pm Monday to Friday. Telephone 660-7949.

Vancouver Native Health Society (HIV Outreach Program)

Clinic: 449 East Hastings Street
Vancouver, BC
V6A 1P5

Phone: 254-9949 (Admin.)
Phone: 254-9937 (Outreach)
Fax: 254-9948

Drop in: 441 East Hastings Street

Provides information, emotional and physical support to women, men and youth in the Downtown Eastside who are affected by HIV. Services include a walk-in medical clinic, weekly women's discussion group, weekly HIV support group, weekly food bank, drop-in centre, outreach to clients in hotel rooms, advocacy, referrals to related agencies, subsidized housing, transportation to specialist appointments, and the administration of medication. Open seven days a week 8:30 am to 4:00 pm.

WISH (Women's Information Safe House) Drop-in Centre

First United Church
320 East Hastings Street
Vancouver, BC
V6A 1P4

Phone: 681-9244
Fax: 742-1608

Provides safe and caring atmosphere for street women and sex trade workers. Offers support, advocacy, and referrals as well as meals, refreshments, showers, condoms, and personal care items. Sunday to Friday, 6 – 10 pm. Street nurse on site Tuesday to Thursday. Health van drops by nightly.

DENTAL SERVICES**BC's Children's Hospital - Dental Department**

1B40 - 4480 Oak Street

Vancouver, BC

V6H 3V4

Phone: 875-2114

Fax: 875-2812

Provides comprehensive oral health care to patients of BC's Children's Hospital, including specialized referrals, Provides comprehensive dentistry and oral/maxillofacial surgery. Also provides emergency oral health care services to patients involved in trauma of the head and neck. Office hours are 8 am to 4 pm Monday to Friday. Clinic hours are 8:30 am to 4 pm Monday to Friday. Not a walk-in clinic: patients must be referred.

Downtown Community Health Clinic - Dental

412 East Cordova Street

Vancouver, BC

V6A 1L6

Phone: 255-2729

Fax: 255-0314

Low cost dental services for residents of Vancouver Downtown Eastside. Emergency same day drop in. Appointments for ongoing work. Hours: Monday – Friday (alternate Fridays, phone first), 8:45 am - 4:00 pm; Wednesday until 3:00 pm.

Mid-Main Community Health Centre - Dental Clinic

3998 Main Street

Vancouver, BC

V5V 3P2

Phone: 873-3602 (Dental)

Phone: 873-3666 (Medical)

Fax: 875-8790

Provides dental and medical care, by appointment. Also pre/post natal care, child health clinic, and massage therapy. Open Monday - Saturday, 9 am - 5 pm.; also has some evening hours.

Reach Community Health Centre - Dental Clinic

1145 Commercial Drive

Vancouver, BC

V5L 3X3

Phone: 254-1331(Health Clinic 254-1354)

Fax: 254-8789

Provides general medical and dental services. Family doctors, dentists, and nurse practitioners provide services by appointment. Pre and post HIV/AIDS counselling, health education programs, multicultural health programs, nutrition counselling, general counselling, and pharmacy available. Not a free clinic. 2-3 month waiting period for dental appointments. Open Mon. Wed. Thur. 8 am - 8 pm. Tues. & Fri. 8-5:30, Sat. 9-4 pm.

University of BC - Dentistry Faculty

2199 Wesbrook Mall

Vancouver, BC

V6T 1Z3

Phone: 822-2112

Fax: 822-3708

Offers all types of dental health care to children and adults. Services are provided by students under the direct supervision of the dental faculty. Emergency services are provided to relieve pain but acceptance may depend on the educational needs of the students. The clinic is open from August to June, 8:00 am to 5:00 pm, Monday to Friday. Emergency services are available 2-3 days per week. Serves the lower mainland. Fees are 40% below those charged by dentists in private practice.

Vancouver Hospital Dentistry Department

805 West 12th Avenue

1st Floor - Willow Pavilion

Vancouver, BC

V5Z 1M9

Phone: 875-4006

Fax: 875-5493

Provides comprehensive dental health services available for HIV positive clients over 17 years of age. By appointment only. Clinic hours 8-4 pm Mon-Fri.

Vancouver/Richmond Health Board - Dental Health Division

1) North Health Unit

200 - 1651 Commercial Dr.

Vancouver, BC

V5L 3Y3

Phone: 215-3935

Fax: 253-2460

2) South Health Unit

6405 Knight St.

Vancouver, BC

V5P 2V9

Phone: 301-2240

Fax: 321-2947

FOOD**AIDS Vancouver Grocery**

1107 Seymour Street

Vancouver, BC

V6B 5S8

Phone: 893-2278

Fax: 893-2205

For people living with HIV whose income is below \$20,000/year. Can receive food and some personal hygiene products. Clients must be members of AIDS Vancouver.

A Loving Spoonful (Vancouver Meals Society)

#100 - 1300 Richards Street

Vancouver, BC

V6B 3G6

Phone: 682-6325

Fax: 682-6327

Provides free meals to individuals in Vancouver and who are living with HIV and AIDS. Clients must be referred by their family physician. Provides free nutritious frozen meals.

Food for Thought HIV & AIDS Support Society

52 Blood Alley Square

Vancouver, BC

V6B 1C7

Phone: 899-3663

Fax: 899-3600

Provides free light lunches for women and men with HIV/AIDS in a supportive social environment Monday through Friday, 11 am - 2 pm.

Food Banks:

Canadian Charity Assist Society (Maple Ridge & Pitt Meadows)	Phone: 465-1982
Greater Vancouver Food Bank Society	Phone: 876-3601
Kosher Food Bank	Phone: 257-5151
Langley Food Bank	Phone: 533-0671
New Westminster Action Centre and Food Bank	Phone: 525-9628
Richmond Food Bank Society	Phone: 271-5609
SHARE Food Bank, Port Moody	Phone: 931-2451
Surrey Food Bank	Phone: 581-5443
White Rock/South Surrey Food Bank	Phone: 531-8168
(See Red Book for further details)	

Vancouver Native Health Society (HIV Outreach Food Bank)

Clinic: 449 East Hastings Street
Vancouver, BC
V6A 1P5

Phone: 254-9949 (Office)
Phone: 254-9937 (Outreach)
Fax: 254-9948

Provides information, emotional and physical support to women, men and youth in the Downtown Eastside who are affected by HIV. Services include a walk-in medical clinic, weekly women's discussion group, weekly HIV support group, weekly food bank, drop-in centre, outreach to clients in hotel rooms, advocacy, referrals to related agencies, subsidized housing, transportation to specialist appointments, and the administration of medicine. Open seven days a week 8:30 am to 4:00 pm.

HEALTH SERVICES, CLINICS AND HIV TESTING

AIDS Testing, Evaluation, and Counselling Clinic (ATEC)

BC Centre for Disease Control
655 West 12th Avenue
Vancouver, BC
V5Z 4R4

Phone: 660-6161

Free public clinic. Provides confidential testing and counselling for HIV, diagnosis and treatment of STDs. Phone for appointment if possible. Hours: 8:30 am - 4 pm, Monday - Friday. Also open to 7 pm on Mondays and Fridays and 9:30 to 1 pm Saturdays. AIDS Resource Centre also available (660-2090). Comprehensive library of videos, tapes, books, pamphlets, posters and articles available on loan or free of charge to the public.

Bridge Health Clinic

3rd floor - 3080 Prince Edward St.
Vancouver, BC
V5T 3N4

Phone: 877-8550

Fax: 872-0820

Free clinic for refugees and new immigrants. Provides general medical consultation, family planning, well baby services, immunizations and health counselling (including pre and post HIV/AIDS testing) Services provided by physicians, nurse, interpreter and outreach workers from STD Control, BCCDC. Drop-in clinic; no appointment necessary. Open Monday to Friday 1 to 4 pm.

Bute Street Clinic

1170 Bute Street
Vancouver, BC
V6E 1Z6

Phone: 660-7949

Free and confidential HIV testing and counselling, STD diagnosis and treatment, outreach to the gay and lesbian community. Distribute free condoms, needles, and bleach kits. One-to-one preventative education. Open Monday to Thursday noon to 6:30 pm.

Downtown Community Health Clinic

412 East Cordova Street
Vancouver, BC
V6A 1L6

Phone: 255-3151

Fax: 255-0314

Free medical services, including HIV/AIDS testing, for residents of the Downtown Eastside. Hours are Monday - Friday, 8:30 am to 4:30 pm, except Wednesdays (to 3 pm only). Drop in, no appointment necessary.

Hemophilia Assessment Clinic

895 West 10th Avenue
 Vancouver, BC
 V5Z 1L7

Phone: 871-4516
 Fax: 871-4556

Provides support as requested and directs clients to other support groups and appropriate health care agencies when needed; continues ongoing monitoring of HIV as necessary; sends out HIV literature; provides hemophilia support. Open Monday to Friday 8 to 5 pm.

Main Street Clinic

219 Main Street
 Vancouver, BC
 V6E 1Z6

Phone: 660-7949
 Fax: 660-1818

Outreach nurses work primarily on the streets and in easily accessible clinics with street people to provide one-to-one preventative education. Provide free and confidential HIV testing and counselling, STD/HIV diagnosis and treatment, condoms, needles, and bleach kits. Doctor available Wed/Thursday/Friday. Clinic hours Monday - Friday 10 to 5:30 pm. Street Outreach van operates Monday to Friday 6 to 10 pm. Van reached through phone 660-7695.

Mid-Main Community Health Centre

3998 Main Street
 Vancouver, BC
 V5V 3P2

Phone: 873-3666
 Fax: 875-8790

Provides general dental and medical care, by appointment. Also pre/post natal care, child health clinic, and massage therapist. Open Monday - Friday, 9 am - 5 pm.; also has some evening hours.

New Westminster STD/HIV Clinic

537 Carnarvon Street
 New Westminister, BC
 V3L 1C2

Phone: 525-3661
 Fax: 525-0878

Free clinic for the diagnosis and treatment of STDs, including HIV/AIDS. Drop-in, no appointment necessary. Mondays 9 - 10:30 am; Wednesdays 2:30 - 3:45 pm and 7 - 8 pm; Fridays 2:30 - 3:45 pm.

Oak Tree Clinic (The Women & Family HIV Centre)

Children's and Women's Health Centre of British Columbia

4500 Oak Street

Vancouver, BC

V6H 3N1

Phone: 875-2212

Fax: 875-3063

Provides consultative HIV care to infected women, children, youth, and their families through a multidisciplinary team of specialized health care professionals. Physician, agency, or self referral. By appointment.

Reach Community Health Centre

1145 Commercial Drive

Vancouver, BC

V5L 3X3

Phone: 254-1354

Fax: 254-8789

Community-based, nonprofit clinic providing general medical and dental services for all ages. Family doctors, dentists, and nurse practitioners provide services by appointment. Nutrition counselling, general counselling, and a pharmacy available, as well as a variety of preventive programs such as group counselling, health education programs, multicultural health programs, and community development. Not a free clinic. Hours are 9 am to 8:30 pm Tuesday and Thursday, 9 am to 5 pm Monday, Wednesday, and Friday, and 9:30 am to 12:30 pm Saturday.

Richmond Free Clinic

Richmond Health Services Society

7000 Westminster Highway

Richmond, BC

V6X 1A2

Phone: 276-4050

Fax: 276-4198

Provides free, confidential health education, counselling and clinical services. STD/HIV testing, pregnancy testing, birth control, nutrition. All residents of Richmond are eligible for services. BC Care Card not required. Drop in; no appointment necessary. Hours: Wednesday, 3:45 - 5:45 pm.

St. Paul's Hospital Immunodeficiency Clinic (IDC)

Burrard 5 North

St. Paul's Hospital

1081 Burrard Street

Vancouver, BC

V6Z 1Y6

Phone: 631-5060

Fax: 631-5412

Provides ambulatory clinical services by a multidisciplinary team to patients with HIV/AIDS. The team includes members from medicine, nursing, nutrition, physiotherapy, social work, pharmacy, laboratory, respiratory therapy and specialty services. Physician referral and appointments necessary. Clinic hours Monday to Friday 8 to 4 pm. (Closed noon to 1 pm).

Surrey Health Outreach Program

10667 - 135A Street

Surrey, BC

V3T 4E3

Phone: 583-5666

Fax: 583-8848

Free general health services to street people, including testing and counselling for STDs, HIV/AIDS, pregnancy, and hepatitis. On-site physician and nurse. Clinic hours: Monday, Tuesday, Thursday, Friday 1-6 pm, Wednesday 1-8 pm. Physician Monday and Friday 1-4 pm, Wednesday 1-6 pm.

Three Bridges Community Health Centre

Vancouver Richmond Health Board

1292 Hornby Street

Vancouver, BC

V6Z 1W2

Phone: 736-9844

Fax: 844-2223

“One-stop shopping” primary health care, including psychiatrist, alcohol and drug counsellor, and youth clinic. STD/HIV testing, counselling, pregnancy/birth control, and other medical concerns. BC Care Card not required. Wheelchair accessible. Drop in Tuesday – Friday, noon to 2:30 pm and 5 - 7:30 pm; Saturday 10 am – 5:30 pm. Appointment hours: Tuesday – Friday, 2:30 – 5 pm.

Vancouver Native Health Society Clinic

Clinic: 449 East Hastings Street

HIV Outreach

Vancouver, BC

V6A 1P5

Phone: 255-9766 (Clinic) Fax: 254-5750

Phone: 254-9949 (Admin.) Fax: 254-9948

Provides information, emotional and physical support to women, men and youth in the Downtown Eastside who are affected by HIV. Services include a walk-in medical clinic, weekly women’s discussion group, weekly HIV support group, weekly food bank, drop-in centre, outreach to clients in hotel rooms, advocacy, referrals to related agencies, subsidized housing, transportation to specialist appointments, and the administration of medicine. Clinic hours Monday to Thursday 9:30 to 8:30 pm and Friday, Saturday, Sunday 9:30 to 5 pm.

YOUTH CLINICS**Boulevard Youth Clinic**

Vancouver/Richmond Health Board

Phone: 261-6366

Fax: 261-7220

Provides free and confidential health counselling, birth control, pregnancy tests and counselling, testing for STD, help with personal/school problems. Drop-in, no appointment necessary. Monday 2:30 to 5 pm.

Burnaby Youth Clinic

250 Willingdon Avenue, Room 15

Burnaby, BC

V5C 5E9

Phone: 293-1764

Free and confidential health services for youth. Monday, Tuesday, Thursday 2:00 - 5:30 pm.

Commercial Drive Youth Clinic

1145 Commercial Drive

Vancouver, BC

Phone: 253-3575

Free, confidential STD/HIV screening, diagnosis and treatment, health counselling, birth control and pregnancy counselling, help with personal problems. Drop in Thursdays 3:30 - 6:30 pm. No appointment necessary.

East Vancouver Youth Clinic

2610 Victoria Drive

Vancouver, BC

V5N 4L2

Phone: 872-2511

Fax: 872-2368

Free and confidential services for STD/HIV testing, birth control, pregnancy tests and counselling, and help with personal problems. No appointment, necessary, drop-in Tuesdays 3:30 - 6 pm, Fridays 2 - 4:30 pm

Knight Street Clinic

6405 Knight Street

Vancouver, BC

V5P 2V9

Phone: 321-6151

Free, confidential STD/HIV screening, diagnosis and treatment, health counselling, birth control and pregnancy counselling, help with personal problems. Drop in Mondays and Thursday 5:30 - 8 pm. No appointment necessary.

**Lower Mainland Purpose
Society for Youth and Families**

40 Begbie Street

New Westminster, BC

V3M 3L9

Phone: 526-2522

Fax: 526-6546

Community-based non-profit society providing educational, parenting, recreational, counselling, health, employment and outreach programs to youth and families.

Mid-Main Youth Clinic

3998 Main Street

Vancouver, BC

V5V 3P2

Phone: 261-6366

Fax: 261-7220

Provides free and confidential STD/HIV testing, health counselling, birth control, pregnancy testing and counselling, help with personal/school problems. Drop-in Wednesdays 2:30 - 5 pm, no appointment necessary.

New Westminster Youth Clinic

#204 - 30 Begbie Street

New Westminster, BC

V3M 3L9

Phone: 526-0108

Fax: 526-6546

Free and confidential STD/HIV testing, health counselling, birth control, pregnancy testing and counselling for youth under 25. Drop-in Thursdays 4 - 8 pm, no appointment necessary. Medical Services Plan coverage is not required.

North Shore Youth Clinic

Phone: 983-6700

Tuesday 2:30 - 5 pm at Seymour Youth Centre

2425 Mt. Seymour Parkway, North Vancouver

Phone: 929-7981

Thursday 2:30 - 5 pm at Lynn Valley Youth Centre for Youth

3590 Mountain Highway, North Vancouver

Phone: 981-3172

Free and confidential education, counselling and assessment for birth control, pregnancy, STD's, immunizations, mental and general health concerns. Drop-in.

Pine Tree Clinic (Vancouver/Richmond Health Board)

Youth Health Services

1985 West 4th Avenue

Vancouver, BC

V6J 1M7

Phone: 736-2391

Fax: 731-9479

Provides free, confidential health care, birth control and pregnancy counselling, and diagnosis and treatment of STDs. For people under 25 and those without medical insurance. Phone for clinic

hours.

Surrey Adolescent Clinic

13750 - 96th Avenue

Surrey, BC

V3V 1Z2

Phone: 585-5999

Fax: 585-5998

Free and confidential STD/HIV testing and counselling, pregnancy testing and counselling, Hepatitis B vaccine, information on HIV/AIDS, birth control, sexuality, counselling. Drop in Monday 1 - 8 pm, Tuesday - Friday 1 - 5 pm.

Three Bridges Community Health Centre

Vancouver Richmond Health Board

1292 Hornby Street

Vancouver, BC

V6Z 1W2

Phone: 736-9844

Fax: 844-2223

“One-stop shopping” primary health care, including psychiatrist, alcohol and drug counsellor, and youth clinic. STD/HIV testing, counselling, pregnancy/birth control, and other medical concerns. BC Care Card not required. Wheelchair accessible. Drop in Tuesday – Friday, noon to 2:30 pm and 5 - 7:30 pm; Saturday 10 am – 5:30 pm. Appointment hours: Tuesday – Friday, 2:30 – 5 pm.

HOUSING AND HOSPICES

Affordable Housing

Suite #211, 800 McBride Blvd.
New Westminster, BC
V3L 2B8

Phone: 521-0818

Affordable Housing is a non-profit society that provides affordable rental housing in the Lower Mainland. The society owns and manages a variety of projects in eleven municipalities. Housing provided for families, seniors, singles and couples.

BC Housing

601 - 4555 Kingsway
Burnaby, BC
V5H 4V8

Phone: 433-1711

Apply in person Mon. to Fri. 8:30 am- 4:30 pm. Subsidized housing is available for families (a family is defined as a minimum of two people, one of whom is a dependent); seniors who are 55 years or older; people with disabilities who can live independently and qualify for a disability pension, or can't work because of a disability.

Bridge Housing

Contact Downtown Eastside Women's Centre

Phone: 681-8480

Housing for women in the Downtown Eastside. Approximately 40 apartments. Will be built by the end of the year 2000.

Canuck Place – Children's Hospice

1690 Matthews Avenue
Vancouver, BC
V6J 2T2

Phone: 731-4847

Fax: 739-4376

Offers specialized palliative care to BC children and their families. (See Children's Services).

Downtown Eastside Residents' Association (DERA)

1 - 425 Carrall Street
Vancouver, BC
V6B 6E3

Phone: 682-0931

Fax: 669-5499

Operates social housing units in the Downtown Eastside, including the DERA Co-op, Maria Gomez, Tellier Tower, Pendera, Portland Hotel, and Shun Lai Lau/Solheim Place. Provides information and relocation assistance, advocacy in landlord/tenant disputes. Services are available in English and Cantonese.

Fraserside Emergency Shelter

Address and phone number confidential. Contact phone 525-3929.

A family oriented shelter providing short term shelter for people looking for housing. Maximum 30 day stay. Referrals only through Ministry of Human Resources.

Langley Hospice Society

20088 – 40A Avenue

Langley, BC

V3A 2Y6

Phone: 530-1115

Fax: 530-8851

Lookout Shelter

Lookout emergency Aid Society

346 Alexander Street

Vancouver, BC

V6A 1C3

Phone: 681-9126

Fax: 681-9150

Operates a 42-bed emergency shelter for adult men and women who have no other housing options. In addition to short-term housing and food, staff offer medication dispensing, and support while helping the client to address needs such as housing, finances, and appropriate forms of treatment.

Mavis/McMullen Place

430 East Cordova Street

Vancouver, BC

V6A 1L6

Phone: 253-9333

Provides affordable, safe and secure long-term housing for single women over 45 and women with children in the Downtown Eastside. Not an emergency shelter. Call Monday - Thursday, 12 noon to 5 pm.

May Gutteridge Community Home (May's Place)

St. James Social Service Society

3rd floor - 333 Powell Street

Vancouver, BC

V6A 1G5

Phone: 606-0381

Fax: 606-0385

6-bed hospice for terminally ill adults, including women with AIDS. Priority is given to people living in Downtown Eastside. Funded by Continuing Care Division, Ministry of Health and Ministry Responsible for Seniors, and Ministry for Children and Families.

McLaren Housing Society of BC

#200 - 649 Helmcken Street

Vancouver, BC

V6B 5R1

Phone: 669-4090

Fax: 669-4090

Provide safe, affordable independent subsidized housing to low income persons with HIV or AIDS in the downtown south area of Vancouver.

Native Health Centre

449 East Hastings Street

Vancouver, BC

V6A 1P5

Phone: 255-9766

Fax: 254-5750

Available rent subsidies to low income persons with HIV or AIDS and subsidized housing to persons who are multiple diagnosed.

New Beginnings (Salvation Army Homestead)

Salvation Army Homestead

975 W. 57th Avenue

Vancouver, BC

V6P 1S3

Phone: 266-9696

Fax: 266-7401

Short-term emergency accommodation for women 19 and over, with or without children. Client must be capable of conducting a housing search, detoxified, and medically and mentally stable. Battered women are also accepted when all transition houses are full. Referrals are accepted from all sources, but potential clients must be approved by the Ministry of Children and Families before admission.

Portland Hotel

412 Carrall St.

Vancouver, BC

V6B 2J7

Phone: 683-0073

Pager: 623-4934

Fax: 683-6653

Provides housing to those who have been considered unhousable or who have no other housing options including persons with chronic mental health diagnoses, chronic substance dependencies and “challenging behaviours”. Waiting list. Referrals through Mark Townsend or Liz Evans. Services include a twice weekly medical clinic, daily home care nursing visits, food program, outings and events. Compliance with programs and services is not a condition of residency.

Powell Place Shelter for Women

St. James Social Service Society

329A Powell Street

Vancouver, BC

V6A 1G5

Phone: 606-0403

Fax: 606-0309

Emergency shelter providing accommodation for women and their children in the Downtown Eastside who are experiencing crisis. Gives support and provides information regarding available resources. Staffed 24 hours. AIDS Vancouver outreach worker on site Monday mornings.

Triage Centre

Triage Emergency Services and Care Society

707 Powell Street

Vancouver, BC

V6A 4C5

Phone: 254-3700

Fax: 254-3747

Provides 28 emergency beds for men and women with drug and/or alcohol problems, and/or psychiatric disabilities who have been referred by Ministry for Children and Families. Offers assessment and referral services. Also provides coordinated assistance in developing long range treatment and living plans for clients who have had difficulties with other placements. Also operates a 27-suite apartment complex for fully contained studio apartments. Waiting list and eligibility criteria for the building.

Vancouver Home Hospice Program

Vancouver Health Board

1060 West 8th Avenue

Vancouver, BC

V6H 1C4

Phone: 709-6478

Fax: 736-2205

Provides integrated city-wide program of direct care, consultation and co-ordination of support services to persons with terminal illness and their families. Also provides information, education, consultation and support resources to care providers, agencies and the general public upon request. Direct hospice care at home is provided by health unit staff, hospice volunteers, and the family physician, who have the support of a specialist consultation team which provides consultation regarding individual patient care in the community, hospitals, or long-term care institutions.

Wings Housing Society

12 – 1041 Comox Street
Vancouver, BC
V6E 1K1

Phone: 899-5405
Fax: 899-5410

Administers a “portable subsidy” program geared to women and men living with HIV/AIDS, funded by BC Housing Management Corporation. The portable subsidy can be applied to rental accommodation of one’s choice anywhere in the province. Wings continues to advocate for additional resources to assist those living with HIV/AIDS. Wings are researching the feasibility of establishing a province-wide centralized housing referral program and establishing partnerships with existing housing resources and organizations.

YWCA Hotel/Residence

Young Women’s Christian Association of Greater
Vancouver
733 Beatty Street
Vancouver, BC
V6B 2M4

Phone: 895-5830
Reservations: 1-800-663-1424
Fax: 681-2550

A 155-room hotel for women, men, and families, offering reasonable rates. Daily, weekly, and 30-day rates available. In addition, the hotel/residence assists women and families in crisis with temporary emergency housing.

IMMIGRANT & MULTICULTURAL SERVICES

ASIA - Asian Society for the Intervention of AIDS

210 – 119 W. Pender Street
Vancouver, BC
V6B 1S5

Email: asia@asia.bc.ca
Phone: 669-5567
Fax: 669-7756

Addresses the issues that place segments of East and Southeast Asian communities on the margins -- HIVphobia, homophobia, racism, sexism and other forms of oppression. Focuses on harm and risk reduction; sexual orientation and sexuality education and support; sexual health education, support and promotion; care and advocacy.

BC Multicultural Health Services Society (BCMHS)

c/o Bridge Health Clinic
3rd floor - 3080 Prince Edward St.
Vancouver, BC
V5T 3N4

Phone: 877-8550
Fax: 872-0820

A peer AIDS education project for immigrant and refugee women in Vancouver and the Lower Mainland, based at Mount St. Joseph's Hospital. Offers free medical care, HIV testing, and health interpretation for refugees and marginalized immigrant women, plus HIV pre and post test counselling in a number of languages. BCMHS also trains women in each of the following target communities -- Latin American (Spanish), Vietnamese, Cambodian (Khmer), Burmese, Filipino (Tagalog), Somalian, and Ethiopian (Amharic). Offers workshops on HIV/AIDS prevention to immigrant and refugee women.

Bridge Health Clinic

3rd floor - North Wing, Mount St. Joseph Hospital
3080 Prince Edward Street
Vancouver, BC
V5T 3N4

Phone: 877-8550
Fax: 872-0820

Free clinic for refugees and new immigrants. Provides general medical consultation, family planning, well baby services, immunizations, and health counselling (including pre and post HIV/AIDS testing). Services provided by physician, nurse, interpreter and outreach workers from STD control, BCCDC. Drop in clinic; no appointment necessary. Open Monday to Friday 1-4 pm.

Healthiest Babies Possible (Vancouver/Richmond Health Board)

2610 Victoria Drive
Vancouver, BC
V5N 4L2

Phone: 877-4673
Fax: 872-2368

For pregnant women living in Vancouver. Services available in 9 additional languages: Spanish,

Vietnamese, Cantonese, Mandarin, Hindi, Gujarati, French, Somali and Burmese.

Healthiest Babies Possible

10256 – 154th Street

Surrey, BC

V3W 3M8

Phone: 583-1017

Fax: 572-7413

For high-risk pregnant women. Services include assessment, counselling, referrals, peer support, nutritional education and food supplements. Open 8:30 to 4:30 pm, Monday to Friday. Services Surrey, Delta and White Rock. Services available in Hindi, Cantonese, Punjabi and Spanish.

SOS - Storefront Orientation Services (Latin American AIDS Project)

360 Jackson Avenue

Vancouver, BC

V6A 3B4

Phone: 255-4611

Fax: 255-7293

Services are available in Spanish to assist refugee claimants and new immigrants to Vancouver in the education and prevention of HIV/AIDS, including pre and post counselling for HIV testing, short and long term counselling for HIV+/PWA individuals whose first language is Spanish. Confidential health counselling addresses concerns about illness, treatment and available services. Also offers AIDS education in Spanish to community groups.

LESBIAN, GAY, BISEXUAL, TRANSGENDERED SERVICES

Bute Street Clinic

1170 Bute Street
Vancouver, BC
V6E 1Z6

Phone: 660-7949

Free and confidential HIV testing and counselling, STD diagnosis and treatment, outreach to the gay and lesbian community. Distribute free condoms, needles, and bleach kits. One-to-one preventative education. Open Monday to Friday noon to 6:30 pm.

The Centre

1170 Bute Street
Vancouver, BC
V6E 1Z6

Pride line: 1-800-566-1170

Phone: 684-6869

Admin: 684-5307

Fax: 684-5309

Email: glcentre@axionet.com

Community centre servicing and supporting Lesbian, Gay Transgendered and Bisexual people and their allies. Volunteer organization engaged in a comprehensive variety of activities including: social, health, community service and educational concerns. Professional and peer counselling are available through the pride line from 7-10 pm Mon. to Fri. Free counselling, legal clinic and groups. Bute Street Clinic with nurse on site 12:00 to 6:30 pm, Monday to Friday. Telephone 660-7949.

Pride UBC

Sub-Room 125N
UBC
Vancouver, BC
V6T 1W5

Phone: 822-4638

684-XTRA ext. 2069

Fax: 822-9019

Web: www.ams.ubc.\chib\pride

Services geared for students include information, referrals for counselling, peer counselling, support and social activities. Open for drop-in Monday to Friday.

Pride Health Services

1292 Hornby Street
Vancouver, BC

Phone: 633-4201

Information: 684-XTRA ext. 2320

Free drop-in service. Accessible and confidential health services for GLTG people. On-site staff includes physician, nurse, alcohol and drug counsellor, community counsellor, peer counsellors and a transgendered persons support group. Open Mondays from 1:00 to 4:00 pm.

Transgender Clinic: Centre for Sexuality, Gender Identity and Reproductive Health

Vancouver Hospital and Health Sciences Centre

575 West 8th Avenue, 5th Floor

Vancouver, BC

V5Z 1C6

Phone: 875-8282

Fax: 875-8249

Provides information and consultation regarding transgender issues which include psychological and hormonal treatment for people who meet the criteria. Physician referral required for services.

Youthquest!

Lesbian and Gay Youth Society of BC

12424 Harris Rd.

Pitt Meadows, BC

V3Y 2J4

Phone: 460-9115 1-866-notalone

Fax: 460-9116

Email: info@youthquest.bc.caWeb: www.youthquest.bc.ca

Drop-ins at 8 locations outside the City of Vancouver serve youth up to the age of 21. Provide safe social space; resource and referral service; library, trained and screened volunteers; advocacy; peer action support team for one-to-one support.

PREGNANCY AND GYNAECOLOGY SERVICES

BC Women's Hospital Maternity Clinic

BC Women's Hospital and Health Centre
4500 Oak Street
Vancouver, BC
V6H 3N1

Phone: 875-2160/875-3548
Fax: 875-2871

A multi-disciplinary clinic that provides maternity care for women who are unable to access medical services in the community because they have no medical coverage, who have complex psychosocial concerns requiring social work assistance, have landed immigrant or refugee status, or have "special client" status (as designated by any Vancouver/Richmond Health Board clinic). Referrals required. Open Tuesdays.

Bridge Health Clinic

Mt. St. Joseph Hospital
3080 Prince Edward Street
Vancouver, BC
V5T 3N4

Phone: 877-8550
Fax: 872-0820

Provides pregnancy tests, option counselling, primary health care and prenatal/postnatal care to new immigrants and refugees who have no medical coverage. Open Monday to Friday, 1:00 pm to 4:00 pm.

Burnaby Pregnancy Outreach Project

Burnaby Family Life Institute
209 – 7355 Canada Way
Burnaby, BC
V3N 4Z6

Phone: 659-2225
Fax: 524-4153

Offers outreach, education, support, diet counselling and food supplements. Spanish speaking staff available. Referrals prior to 30 weeks gestation.

Comprehensive Abortion and Reproductive Education (CARE) Program

BC Women's Hospital (Children's and Women's Health Centre of BC)
4500 Oak Street
Vancouver, BC
V6H 3N1

Phone: 875-2022
Fax: 875-3274

Provides services for women experiencing an unintended pregnancy. Services include decision-making counselling, pre and post abortion counselling, STD/HIV screening, abortions for women who are between 7th and 14th weeks of pregnancy. Physician or self-referral. By appointment only. Open Monday to Friday, 8:30 am to 4:30 pm.

Downtown Community Health Clinic

412 East Cordova Street

Vancouver, BC

V6A 1L6

Phone: 255-3151

Fax: 255-0314

Counselling and advocacy services including referrals for termination; referrals for delivery in a safe and supportive environment; female care staff available. Self referral.

Elizabeth Bagshaw Women's Clinic

#200 – 1177 West Broadway

Vancouver, BC

V6H 1G3

Phone: 736-7878

Fax: 736-8081

Provides abortion services (covered by Medical Services) up to 16th week of pregnancy. Also provides free “morning after” pill, pregnancy testing, STD testing, decision-making counselling (pre and post abortion), birth control information, STD treatment. Medical or self-referrals accepted. By appointment only. Open Monday to Friday, 9:00 am to 4:30 pm.

Everywoman's Health Centre

2005 East 44th Avenue

Vancouver, BC

V5P 1N1

Phone: 322-6692

Fax: 322-6632

Provides abortions up to 14th week of pregnancy. Services include full medical examination, decision making counselling, post abortion counselling, STD testing and treatment, birth control counselling, pap tests, fitting of contraceptive devices. Physician or self referral. By appointment only. Open Monday to Friday 9:30 am to 12:00 and 1:00 to 4:00 pm.

FAS/NAS Prevention Project

101 East Cordova Street

Vancouver, BC

V6A 1K7

Phone: 689-2808

Fax: 689-5463

Crabtree is an emergency short-term day care and family drop-in centre offering a variety of programs for women and children including education and training in areas of FAS/NAS. The centre also provides advocacy, referral and support. Resource material available.

Healthiest Babies Possible10256 – 154th Street

Surrey, BC

V3W 3M8

Phone: 583-1017

Fax: 572-7413

For high-risk pregnant women. Services include assessment, counselling, referrals, peer support, nutritional education and food supplements. Open 8:30 to 4:30 pm, Monday to Friday. Services

Surrey, Delta and White Rock. Services available in Hindi, Cantonese, Punjabi and Spanish.

Healthiest Babies Possible (Vancouver/Richmond Health Board)

3425 Crowley Drive

Vancouver, BC

V5R 6G3

Phone: 877-4673

Fax: 871-0174

For pregnant women living in Vancouver and Richmond. Services include assessment, counselling, support and nutritional education.. Services available in 9 additional languages: Spanish, Vietnamese, Cantonese, Mandarin, Hindi, Gujarati, French, Somali and Burmese. Open Monday to Friday, 8:30 am to 5:00 pm. Self referrals accepted.

Oak Tree Clinic (The Women & Family HIV Centre)

Children's and Women's Health Centre of British Columbia

4500 Oak Street

Vancouver, BC

V6H 3N1

Phone: 875-2212

Fax: 875-3063

Provides consultative HIV gynecology and obstetric care to HIV infected women, through a multidisciplinary team of specialized health care professionals. Physician, agency, or self referral. By appointment only.

Planned Parenthood Association of BC

Phone: 731-4252

Facts of Life Line: 731-4252

Phone Provincial office for clinic locations, information and referral. Pregnancy counselling. Contraception. Clinics throughout Vancouver and Lower Mainland.

Sheway Project/Pregnancy Outreach Program

369 Hawks Avenue

Vancouver, BC

V6A 4J2

Phone: 658-1200

Fax: 658-1221

Drop-in and outreach perinatal care and support for pregnant women living in or coming to the Downtown Eastside. A multidisciplinary team including social work, nutrition, A&D counselling, infant development, nursing and medical care, addresses complex issues of prenatal care and delivery, parent support, financial and housing advocacy, alcohol and drug use and complex medical needs. Other practical support includes a daily lunch program, food bank and food vouchers. Open Monday to Friday.

Vancouver Aboriginal Friendship Centre Society

(FAS Program)

1607 E. Hastings Street

Vancouver, BC

V5L 1S7

Phone: 251-4844 (local 325)

Fax: 251-1986

For description of services see Page 3.

Vancouver Hospital Women's Clinic

Vancouver Hospital and Health Sciences Centre

Willow Pavilion

805 West 12th Avenue

Vancouver, BC

V5Z 1M9

Phone: 875-5022

Fax: 875-5807

Outpatient facility offering tertiary level care in areas specific to women's health. Physician referral required. Open Monday to Friday, 8:00 am to 3:30 pm.

Westcoast Family Resource Society**Access Eastside**

2240 Commercial Drive

Vancouver, BC

V5N 4B5

Phone: 254-5457

Fax: 254-6169

Free programs for young mothers (up to 22 years of age) and children (up to 22 months of age). Day program, outreach program, drop-in program, prenatal education and community kitchen available. Self referrals and service provider referrals.